SHORE EXCURSION TERMS AND CONDITIONS

PLEASE READ CAREFULLY BEFORE RESERVING SHORE EXCURSIONS.

ADVANCE RESERVATION OF SHORE EXCURSIONS

For your convenience, the shore excursions described on our website are available for you to reserve until 7 days prior to your voyage, unless otherwise noted in the tour description. To reserve your excursions, log on to my.silversea.com. Once you register on Silversea Cruises’ web page, click on ‘Bookings’ and Reserve Shore Excursions. If needed, follow the instructions available in the on-line tutorial. All tours are available on a first-come, first-served basis.

Please note that certain shore excursions may have different reservation deadlines and may incur cancellation fees if cancelled after the deadline. Unless otherwise indicated in the tour description for a particular shore excursion a 100% cancellation fee will be charged for shore excursions cancelled within 48 hours of the scheduled start time. Pre-requested tour tickets will be issued on board the ship and delivered to your suite. All charges for these excursions will be billed to your shipboard account. If still available, Mid-Voyage Land Adventures may be purchased on board. These programs are to be pre-paid by credit card and may not be charged to your shipboard account.

CLOSE OF SALES

Shore excursions must be purchased on or before the ‘Close of Sales’ deadline for each port of call. All shore excursions reserved in advance or purchased on board are subject to cancellation fees if cancelled after the indicated ‘Close of Sales’ deadline for each particular port. Tour tickets that are cancelled should be returned to the Shore Concierge Office by the appropriate deadline in order to guarantee a refund. Tour tickets turned in for cancellation after the deadline, on the day of service or later are non-refundable. Last-minute requests are subject to space availability, which in some cases may not be determined until tour departure time pier-side. Shore excursions require a minimum number of participants in order to operate as described. If this minimum number is not met, Silversea reserves the right to offer the programme at a different rate or to cancel the specific departure.

SHORE EXCURSION PRICING

Prices may also be found on our website at my.silversea.com and are quoted in U.S. dollars, per person with the exception of private vehicles or group-designated excursions. Prices are subject to change without notice. Please meet with the Shore Concierge Office staff prior to your excursion to discuss the availability of children’s pricing.

TOUR TRANSPORTATION

Silversea makes every attempt to secure the best available tour vehicles and guides in each port of call. However, in some ports the best equipment may not be up to the luxury standards normally available and therefore cannot be guaranteed everywhere. To ensure the safety of our younger guests participation by children in certain shore excursions may be restricted.

GUIDES

Local tour operators are required to provide the best guides available in each port. Keep in mind that standards vary. In some ports, guides will have accents that may not be so easy to comprehend. We ask for your kind understanding.

TOUR SUITABILITY
Tour suitability is very personal and depends on each guest’s preferences, cultural interests, and physical abilities. There are certain excursions that may not be suitable for everyone due to the particular nature or strenuous demands of a tour. We therefore encourage guests to review the descriptions carefully and attend the port talks. Pay close attention to the Please Note section of our tour descriptions. We are here to help. Please ask any questions and discuss any personal concerns with the Shore Concierge Team.

Please Note: Silversea reserves the right to make any changes or modify a tour in case of unforeseen circumstances and/or to ensure the safety and comfort of our guests. Guests are responsible for their tour selection.

ADDITIONAL TERMS & CONDITIONS

Silversea Cruises Ltd. and its associated or affiliated companies act solely as agents for airlines, motorcoach companies, railroads and other service providers. The provisions in the cruise ticket contract govern Silversea Cruises Ltd.’s responsibility to guests and Silversea Cruises Ltd. shall not be liable in any manner, for any reason, with respect to other services provided. Silversea Cruises Ltd. cannot be held responsible for conditions prevalent ashore at ports of call.

Some of these conditions might preclude individuals with disabilities from safe or practical participation in organised shore excursions. Silversea Cruises Ltd. cannot accept responsibility for losses or additional expenses due to delay in rail, plane, vessel or other services, sickness, weather, strikes, war, quarantine or other causes. These tour descriptions are a general overview of the programme and are subject to change. Our local operator reserves the right to substitute other sites if local situations, including holidays, closures, weather, delays, congestion, etc. require. Silversea Cruises Ltd. reserves the right to adjust shore excursion pricing.

INSURANCE

The extent of insurance coverage in foreign countries varies widely and depends on their laws and customs. It is suggested that guests consider short-term health and accident policies from their own insurance company prior to leaving home. Silversea Cruises, Ltd. cannot assume liability for baggage or other personal effects lost or damaged while those items are in the custody of an airline, hotel or other service provider. Baggage is always ‘at owner’s expense’ at all times.