

# 1. GENERAL TERMS AND CONDITIONS

Any and all information contained herein is in effect at this time and is subject to change at any time.

Information contained herein does not form part of any offer or contract. The transportation of guests and baggage on Silversea vessels is provided for solely by Silversea and is governed by the terms and conditions printed on the Holiday Contract. The Holiday Contract will be included with your travel documents, is available upon request, or can be accessed through our website at [silversea.com](http://silversea.com), and contains complete and important information regarding cancellations, itineraries, Silversea's liability, health and immigration requirements, and other relevant terms and conditions. The terms and conditions of the Holiday Contract will apply to persons who have booked a cruise regardless of whether or not they have embarked the vessel. Please read your Holiday Contract carefully. Should the terms and conditions of the Holiday Contract be modified, a revised Holiday Contract, the terms of which will govern the subject cruise, will be sent to guests at least 150 days before sailing. To the extent that any of the information in these Booking Terms & Conditions conflicts with the terms of the Holiday Contract, the terms and conditions contained in the Holiday Contract shall control.

Itinerary arrival and departure times are always subject to change without notice. Silversea reserves the right to cancel, alter, advance, postpone or substitute any scheduled sailing or itinerary, substitute another vessel for the scheduled ship, or substitute or cancel scheduled ports of call, which, in its sole judgment and discretion, is justified for any reason, and to do so without liability for any loss whatsoever to guests as a result of said change(s). Additionally, Silversea reserves the right to cancel reservations and bookings in the event of a full-ship charter, whether or not a deposit or full payment has been received, and in such event, Silversea's only liability will be to refund to the guest the amount it has received.

Silversea makes arrangements for transportation, other than ocean passage, only as a booking agent. Silversea's responsibility does not extend beyond the vessel. In arranging for the transportation of guests to and from the ship, Silversea does so with independent contractors. Silversea is not responsible for incidents such as airline cancellations, re-routings or any disruption of scheduled services or accommodation, or lost luggage.

Travel documents will not be dispatched until full and final payment and guest Contact Information (defined below) has been received by the Silversea and cleared. For purposes of this Agreement, Contact Information shall mean a guest's full name, passport number, address, telephone number (land and mobile), electronic mail address and emergency contact information and any other information as requested by Silversea. Silversea must be able to reach each guest's emergency contact at any time of day. Silversea must, therefore, be provided with all information to allow Silversea to do so (such information should include the name, address, electronic mail address (if available) and phone number (including a mobile phone number if available) of a parent, guardian, spouse, domestic partner, or other person to contact in the event of an emergency. No guest will be allowed to embark a Silversea vessel unless Silversea has received all of the Contact Information. Should Silversea determine that any of the Contact Information provided is incorrect, guest

may be asked to disembark the voyage. Silversea will not make a refund or otherwise be liable to guests who are denied boarding or disembarked.

Please refer to [www.silversea.com](http://www.silversea.com) for the most current schedules, prices, and terms and conditions.

## 2. CRUISE FARES AND PROMOTIONS

### “Door-to-Door All-Inclusive Fares”

All fares are available in USD/CAD, per guest, based on double-occupancy and include: “Air Programme”, “Shore Excursions Programme”, “Private Executive Transfers Service”, the “Expedition Package” (on Expedition Cruises only) and the “Fare Guarantee” policy - for additional details, please check the specific paragraphs below. Cruise fares also cover certain shipboard services including: suite accommodations, butler service in any suite, unlimited Wi-Fi, onboard meals and entertainment, 24-hour dining service, beverages aboard ship including select wines, champagnes, spirits, soft drinks, water, tea and coffee, gratuities aboard ship (except spa). Single supplements will apply and vary by voyage. To reserve a suite under this offer, a refundable deposit of at least 25% (20% for DACH markets) of the booking value is required within seven days of booking or sooner, depending on voyage and time of booking. Full payment is due no later than 120 days (30 days for DACH markets) prior to departure otherwise, booking may be subject to immediate cancellation and any applicable penalties applied. Offer combinable with Venetian Society loyalty rewards.

Not included in your cruise fare are: *selected* shore excursions, meals ashore, fuel surcharges, dinners in La Dame, Seishin Restaurant (Silver Spirit only) and Kaiseki Restaurant (Silver Muse only), accommodations whilst ashore, casino gaming, laundry or valet services, purchases from the ship boutiques or any item or service of a personal nature such as medical care, massages, spa treatments, private fitness instruction, hair styling and manicures. Some champagne, premium wine and spirit selections, caviar, cigarettes and cigars are not included in your fare and may not be available at all times. Champagne and caviar are not offered onboard Silver Origin.

Under normal conditions the cruise fare is guaranteed at the time of booking. However, the fare that you pay is determined far in advance of initial departure on the basis of then-existing projections of fuel and other costs. In the event of any significant change in such costs beyond our control, including but not limited to increases in the price of fuel, currency fluctuations affecting our costs, increases in government taxes or levies, or increased security costs, Silversea reserves the right to surcharge passengers to cover such unexpected costs. Silversea has the right to refuse to transport passengers unless the additional surcharge is paid in advance of initial departure. It is guests’ responsibility to arrange flights and/or other travel arrangements to ensure arrival in good time for embarkation and to make suitable travel arrangements for return journey. Silversea strongly recommends guests ensure that any independent travel arrangements are adequately protected by insurance.

Other restrictions apply. Ships’ registry: Bahamas.

**“Silver Door-to-Door All-Inclusive Fares” penalty schedule:**

- From the date of deposit to 151 days prior to the initial sailing date: USD 250 / CAD 300 per person; this admin fee will be automatically converted to a future cruise credit (FCC) and sent to you within 15 days from the cancellation date - please see detailed FCC terms below in the dedicated paragraph;
- 150 – 121 days prior to the initial sailing date: 15% of the total cruise fare per person;
- 120 – 91 days prior to the initial sailing date: 25% of the total cruise fare per person;
- 90 – 61 days prior to the initial sailing date: 50% of the total cruise fare per person;
- 60 – 31 days prior to the initial sailing date: 75% of the total cruise fare per person;
- 30 – 0 days prior to the initial sailing date or nonappearance at the time of sailing: 100% of the total cruise fare per person.

**“Silver Door-to-Door All-Inclusive Fares” penalty schedule, for all cruises sailing between March 10<sup>th</sup>, 2022 and December 31<sup>st</sup>, 2022 and for both current bookings as well as new bookings done within August 31<sup>st</sup>, 2022:**

- From the date of deposit to 76 days prior to the initial sailing date: USD 250 / CAD 300 per person (admin fee); this admin fee will be automatically converted to a future cruise credit (FCC) and sent to you within 15 days from the cancellation date - please see detailed FCC terms below in the dedicated paragraph;
- 75 – 61 days prior to the initial sailing date: 50% of the total cruise fare per person;
- 60 – 31 days prior to the initial sailing date: 75% of the total cruise fare per person;
- 30 – 0 days prior to the initial sailing date or nonappearance at the time of sailing: 100% of the total cruise fare per person.

Admin Fee converted into Future Cruise Credit (FCC): within 15 days from the cancellations dates, clients will receive a FCC certificate in the same amount and currency of the Admin Fee. The FCC has a validity of 2 years validity from the issuing date. Any booking made using this Cruise Credit must be made prior to the expiry date above and sailing must commence no later than one year after the expiry date. This Cruise Credit is non-refundable and must be presented to your travel consultant and/or the Silversea reservations agent in advance of booking. The Cruise Certificate will not be honored onboard the ship and must be redeemed prior to embarking on the selected sailing. The Cruise Credit may be applied toward the cruise fare due and non-cruise components such as air upgrades, land, hotel nights and transfers, on a new booking made on or after its issue date. The Cruise Credit has no cash value and will be forfeited if not used prior to the expiration date. The Cruise Credit will be honored in the name(s) of the Guest(s) included on the Cruise Credit, or as a one-time exception the Cruise Credit can be transferred with a notarized letter from the Cruise Credit holder, naming the friend(s)/relative(s) the Credit is being transferred to. The Cruise Credit applies on any mutually agreed sailing of a vessel owned or operated by Silversea (unless chartered to a third party) in which accommodation is available at the time the Cruise Credit is applied. The Cruise Credit may be used for all suite categories and pricing promotions other than: incentive groups and chartered sailings. Guests will remain responsible for paying the applicable deposit amounts, taxes/fees, port

expenses and gratuities for the new booking (other restrictions may apply). Guests may apply the value of multiple Cruise Credit certificate to any one booking. If the value of this certificate is applied to a booking of less than its assigned value, remaining amount can be used on other new bookings, subject to the same terms and conditions as stated herein. Once applied toward future cruise(s), the Cruise Credit will be rendered null and void. Any use of the Cruise Credit shall be subject to the rates, cancellation fees, brochure terms and conditions and terms of the passage contract in effect on the date the booking is confirmed by Silversea. If cancellation is made on travel booked using a Cruise Credit, the value of the Cruise Credit will be subject to Silversea's standard cancellation policy terms. Other terms and conditions may apply. On behalf of Silversea, we look forward to the pleasure of welcoming you aboard in the very near future!

“Silver Door-to-Door All-Inclusive Fares” are available on all Silversea voyages, including Special **Combination Voyages, Grand Voyages** and **World Cruises** – though for Grand Voyages and World Cruises **dedicated payment terms and cancellation schedules apply.**

### “Port-to-Port All-Inclusive Fares”

“Port-to-Port” All-Inclusive fares are available on select cruises, in USD/CAD, per guest, based on double-occupancy and are available to new bookings done within August 31<sup>th</sup>, 2022. “Port-to-Port” fares include: “Shore Excursions Programme” and the “Expedition Package” (on Expedition Cruises only) - for additional details, please check the specific paragraphs below. Cruise fares also cover shipboard services including: suite accommodations, butler service in any suite, unlimited Wi-Fi, onboard meals and entertainment, 24-hour dining service, beverages aboard ship including select wines, champagnes, spirits, soft drinks, water, tea and coffee, gratuities aboard ship (except spa). “Air Programme” is not included into such fare, however, full-fare flights can still be added onto “Port-to-Port” bookings. Single supplements will apply and vary by voyage. To reserve a suite under this offer, a non-refundable deposit of at least 15% (20% for DACH markets) of the booking value is required within seven days of booking or sooner, depending on voyage and time of booking. Full payment is due no later than 150 days (45 days for DACH markets) prior to departure otherwise, booking may be subject to immediate cancellation and any applicable penalties applied. Offer not including or combinable with Silversea's “Air Programme” and “Blacklane Private Transfer Services”. Offer not combinable with “VS Sailings” and Venetian Society milestones 5% and 10% extra savings. Port-to-Port reservations will still allow guests to cumulate “Venetian Society” days. “Onboard Savings” limited to 2.5% saving off the cruise fare. Offer combinable with “Extend Your Voyage Savings”, and “Kids & Children Savings”. Other restrictions apply. Ships' registry: Bahamas

“Port-to-Port All-Inclusive Fares” penalty schedule:

- From the date of deposit to 151 days prior to the initial sailing date: 15% of the total cruise fare per person (non-refundable);
- 150 – 121 days prior to the initial sailing date: 30% of the total cruise fare per person;

- 120 – 91 days prior to the initial sailing date: 50% of the total cruise fare per person;
- 90 – 61 days prior to the initial sailing date: 75% of the total cruise fare per person;
- 60 – 0 days prior to the initial sailing date: 100% of the total cruise fare per person;
- On the initial sailing date or nonappearance at the time of sailing: 95% of the total cruise fare per person.

**“Port-to-Port All-Inclusive Fares”** penalty schedule, for all cruises sailing between March 10<sup>th</sup>, 2022 and December 31<sup>st</sup>, 2022 and for both current bookings as well as new bookings done within August 31<sup>st</sup>, 2022:

From the date of deposit to 76 days prior to the initial sailing date: 15% of the total cruise fare per person (non-refundable);

- 75 – 61 days prior to the initial sailing date: 75% of the total cruise fare per person;
- 60 – 31 days prior to the initial sailing date: 90% of the total cruise fare per person;
- 30 – 0 days prior to the initial sailing date or nonappearance at the time of sailing: 100% of the total cruise fare per person.

## **DETAIL OF SILVERSEA INCLUDED PROGRAMMES AND OFFERS**

### **A. Silversea’s “Included Air Programme”**

Programme included only within Silversea “Door-to-Door All-Inclusive fares”.

Included Economy Class and specially priced Business Class roundtrip airfares are available to guests opting to book the Silversea Air Programme. Such airfares are capacity controlled, limited to select gateways, air carriers and routings of Silversea’s choosing. Airfares may also vary depending on the departure/arrival gateway. Guests should book early to secure the best airfare and flight schedule. Economy class will be substituted when necessary. Silversea may choose to withdraw or modify Air Programme’s airfares at any time without advance notice. In the event neither Business Class nor Economy Class air is available (determined at Silversea’s sole discretion) or for guests not utilizing the promotional air offer, a non-use Air credit may be applied.

Silversea’s Air Programme package is referred to as the “Air / Sea Package” and includes roundtrip Economy Class air and transfers between airport / pier on days of embark / debark. In case the package includes also pre and/or post cruise Simply Hotel, transfers between airport / hotel and hotel / pier are also included. In case the package does not include any Simply Hotel benefit, guests opting to add it will receive a transfer between the Simply Hotel and pier, while transfer between airport and Simply Hotel is not included, but available for purchase through Silversea’s Reservations Department. Note: Due to limited air availability and / or airline schedule changes, guests may be required to purchase a pre- and / or post-cruise hotel stay (or dayroom) plus applicable transfers in conjunction with their confirmed air schedule. Silversea is available to assist with these arrangements.

Additional costs are the sole responsibility of the guest. Guests opting to independently purchase hotel arrangements forfeit the applicable transfer(s) included in the Air / Sea Package and will be required to confirm their own transfer arrangements. Silversea is unable to provide air flights to unaccompanied minors, defined as children under the age of 18.

Silversea's ability to offer air service from specific gateway cities is limited to airline scheduling and the availability of negotiated airfares. Airfares negotiated by Silversea may limit your ability to exchange, endorse or make changes to air tickets. Silversea reserves the right to select the applicable air carrier, routing and layover as required and reserves the right to substitute charter flights for scheduled service and scheduled service for charter flights. Airfares may be revised upwards or downwards at any time prior to flight booking, are limited to certain classes of service as specified by each airline partner contract, are subject to availability, and may not apply during holiday periods. Business and/or First Class upgrades are guaranteed on the intercontinental / transoceanic flights only, and are subject to availability of select carriers. In providing air arrangements, Silversea acts only as an agent on the guest's behalf and does not operate, control or supervise any airline and will not be held responsible for carriers failing to meet schedules whether or not air schedules / tickets were issued by Silversea. Silversea reserves the right to change inclusive items as needed including private versus group transfer, and any other item that may be designated as part of the Silversea Air Programme package. Final payment is due prior to ticket issuance and release of documents. Silversea reserves the right to modify the Silversea Air Programme procedures and fees at any time without notice. All travel documents (including visa and healthcare requirements) are the guest's responsibility. In the event guests are denied boarding by air carriers for failure to have proper travel documents Silversea will have any liability and no refunds of any kind will be made by Silversea to these guests. Guests are strongly advised to purchase travel insurance prior to booking.

When Silversea has determined that a dayroom or overnight may be required due to possible conflicts between flight arrival / departure and scheduled embark / debark, Silversea's Air Package Plus will apply and, for an additional charge, a Silver Shore Simply Hotel will automatically be added to the booking as an optional component. Silversea's Air Package Plus includes roundtrip Economy Class Air and applicable transfers between airport / hotel and hotel / pier. Guests opting to cancel the Simply Hotel reservation must email their request to Silversea Concierge at [eu.gsa@silversea.com](mailto:eu.gsa@silversea.com). Guests deviating from the pre-determined travel dates and/or original air schedule or cancelling their Simply Hotel reservation may incur an administrative fee as well as deviation charges and hotel fees, if applicable. Guests opting to independently purchase hotel arrangements forfeit the applicable transfer(s) included in the Air Package Plus and will be required to organize their own transfer arrangements.

Note: Guests are at all times responsible for additional costs incurred when purchasing additional hotel nights, early check-in, late check-out, room upgrades, meals, additional ground transportation, etc. The Air / Sea Package or the Air Package Plus shall be collectively referred to herein as the "Air / Sea Package(s)".

Silversea reserves the right to request full payment of the Air / Sea Package fare at any time prior to cruise departure. Once airline tickets are issued, or within 180 days of scheduled departure, fees apply for cancellation. Requested changes to confirmed air schedules at any time prior to departure will incur fees and charges as the airline supplier may impose and

any additional air costs associated with the confirmed changes to travel dates, flight schedules and / or airlines (“Deviation Charges”). Deviation charges will be the responsibility of the guests and relevant fees will be applied to the guest’s booking. Deviation Charges are at all times in addition to administrative fees. In addition, for each confirmed change, Silversea will charge guests a non-refundable administrative fee per person. Deviation Charges are at all times in addition to administrative fees. Guests are required to send their detailed deviation request in writing to Silversea Concierge at [eu.gsa@silversea.com](mailto:eu.gsa@silversea.com). Responses are generated within approximately 72 business hours.

Silversea requires the full passport details including but not limited to: passport number, expiration date, gender and date of birth, nationality, residential address, destination address and guest’s name as it appears on their passport at the time of booking. Name changes are not allowed after initial confirmation without forfeiting the air schedule, the airline tickets if issued, and any seats if pre-assigned. Payment of additional costs incurred for changing a name on an airline reservation / ticket will be the sole responsibility of the guest, regardless of Air / Sea Package booked. This information is required at the time of booking the Air / Sea Package. Failure to provide this information as required may result in complete cancellation of air schedules. Silversea cannot guarantee the re-booking of the original air schedule if cancelled, and additional airline fees / fees may be assessed. Airline tickets and cruise documents will not be released until required information and additional payment is provided in full to Silversea.

As a courtesy, Silver Sky Concierge will send a generic request to the airline(s) for pre-assigned seats. This is strictly a courtesy and Silversea is not responsible for changes or cancellation of pre-assigned seats prior to flight departure, for any reason. Guests are advised to contact the airline(s) directly to confirm and / or change pre-assigned seating. Other requests such as adding frequent flyer numbers and requesting special meals or wheelchair assistance must be requested directly with the airline(s). Guests are, at all times, responsible for paying all service fees imposed by the airline(s).

Airline service charges are, at all times, non-refundable. Some airlines restrict the accumulation and / or use of frequent flyer miles in conjunction with fares used by Silversea. Please note that each guest is fully responsible for any / all baggage fees that may be imposed by the airline(s) upon check-in. Guests are, at all times, responsible for airline baggage fees. For travel to / from and within the United States, please visit <https://bags.amadeus.com/> or the individual air carriers’ website for a complete listing of baggage fees.

Guests are required to review their Silversea invoice in detail to ensure accuracy of all items including guest names, confirmed class of service and fare, and any other information that may affect guest’s airline reservation. Discrepancies must be brought to Silversea’s attention immediately and prior to ticket issuance. Discrepancies brought to Silversea’s attention after ticket issuance may result in full forfeiture of the original airfare paid and guest(s) will be required to pay applicable fees prior to Silversea issuing replacement ticket(s). Silversea issues airline tickets within 90 days of sailing and only after final payment has been received. Due to the fact that airlines change their schedules often, guests are urged to review their flight details upon receiving their electronic ticket receipt, and

should also contact the airline(s) directly at least 72 hours in advance of their return date to reconfirm flight schedules and baggage allowance/fees.

All air reservations are made from current air availability we do not use blocked air space unless noted. Every effort is made to book group bookings traveling from/to the same gateway in the same class of service. As our contracts vary between Business and Economy class we cannot always guarantee that the same itinerary will be available at time of booking. Please note, if space becomes unavailable we will secure alternate air arrangements for the additional reservations.

Silversea will make all attempts to confirm the same flights as other guests from the same gateway/class of service. However there are times when an alternate schedule will be confirmed due to carrier availability.

Passports must be valid for six months following disembarkation and necessary visas when boarding. It is the Guest's responsibility to ensure that they have all necessary documents. All airfares are subject to availability at time of booking and are not guaranteed until purchased and the e-tickets have been issued. Airfares may change without notice prior to e-ticket issuance. Fares may not be available on all flights and/or travel dates while certain fares may only be available for new bookings. SilverSky will make every attempt to secure the best available airfare, suitable for your travel requirements, based on availability at the time of booking. In accordance with TSA regulations, air flights cannot be booked until Silversea is in receipt of full passport details including but not limited to: passport number, expiration date, gender, date of birth, nationality, residential address, destination address and guest's name as it appears on their passport. Name changes are not allowed after initial confirmation without forfeiting the air schedule, the airline tickets if issued, and any seats if pre-assigned. Payment of additional costs incurred for changing a name on an airline reservation / ticket will be the sole responsibility of the guest, regardless of Air / Sea Package booked. This information is required at the time of booking the Air / Sea Package. Failure to provide this information as required may result in complete cancellation of air schedules. Silversea cannot guarantee there-booking of the original air schedule if cancelled, and additional airline fees / penalties may be assessed. Airline tickets and cruise documents will not be released until required information and additional payment is provided in full to Silversea.

Although most itineraries/tickets allow changes (with fees), as per airline policy - the majority of these itinerary changes require the issuance of a new ticket. All changes are subject to availability, airline rules and regulations, penalties and a difference from the original airfare and our service fees. The airline and contracts they have set forth have the final authority regarding itinerary changes and penalties. Airlines may make changes to a scheduled flight itinerary that is beyond Silversea's control. In these cases, if the airline notifies us with a viable option with a 15 min variance before or after the original flight times will be sent via email. If the airline does not provide us with a viable option, your reservation will be reviewed with your Travel consultant. With the intent to accommodate all travel arrangements made directly with Silversea. SilverSky will notify your travel consultant of any schedule changes and cancellations. However, it is guest responsibility to



update their contact information with booked airlines to ensure on the day of travel or emergency situations the airlines can provide notification in a timely manner.

**Note for World Cruise guests:** For a limited time, guests purchasing the full World Cruise (all segments) and adding the optional Silversea Air Programme to their booking will receive Business Class Air ("Included Air Programme"). Due to limited air availability, Business Class Air may not be available at time of booking in which case Economy Class will be substituted. All Air Packages are: (1) valid for full fare cruise guests who purchase the applicable Air Package for roundtrip travel via Silversea's Preferred Airline Partners, (2) capacity controlled and subject to availability, (3) limited to specific market gateways and airlines, (4) applicable to first and second full-fare guests per suite only. Silversea may choose to withdraw or modify Air Package offers at any time without advance notice. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. Silversea reserves the right to request full payment of the Airfare at any time. Once airline tickets are issued, or within 90-days of scheduled departure, fees apply for cancellation. Changes made to travel dates or flight itinerary will be subject to fees (refer to Deviation and Administrative Fees at Silversea.com). Airline baggage fees are not included. All other Terms and Conditions of the Silversea Air Programme apply. Refer to Silversea.com for complete details.

## **B. Silversea's "Included Shore Excursions Programme"**

**Programme included either under "Door-to-Door All-inclusive fares" and "Port-to-Port All-Inclusive fares".**

On all voyages, a selection of shore excursions, will be offered on a complimentary basis (within the limit of one per guest/port/day), depending on availability.

Shore excursions will be bookable at least 180 days prior to sailing, on "first-come-first-served" basis, although a pre-sale period will be dedicated to Venetian Society guests. Shore Excursions may require minimum participation levels to operate so it is recommended to sign up as early as possible. The deadline for booking Shore Excursions on MySilversea is 2 days prior departure date.

The Included Shore Excursions Programme is subjected to shore excursions availability in each port and guests' first choice may or may not be available. The first shore excursion booked in a single day/port, among the shore excursions bookable and available within the Programme, will be considered included, while additional ones will come at full fare. Included Shore Excursion Programme does not apply on the embarking and disembarking port.

In case guests' first choice in a single port is waitlisted, Silversea recommends guests to choose an alternative option, which will be considered confirmed should the first choice be confirmed as not unavailable. Guests will be notified about the status of the waitlisted tour and they will have the option to make their final choice on MySilversea about the tour they want to include in the programme.

More excursions are available for purchase at full price. Capacity is limited on all shore excursions including shore excursions available in the Programme and guests' first choice may or may not be available. Shore Excursions may require minimum participation levels to operate so it is recommended to sign up as early as possible. Silversea strongly advises booking shore excursions as soon as they are available, usually 180 days before the voyage departure date, to avoid disappointment. The deadline for booking Shore Excursions on MySilversea is 2 days prior departure date.

Silversea reserves the right to cancel any excursions including free shore excursions. No credit or other compensation will be given if free shore excursions are unavailable, cancelled or not utilized. No shore excursions will be offered at the disembarkation port/day. All shore excursions including those offered on a complimentary basis are operated by independent operators over whom Silversea has no control. All advertised fares, savings, offers, programs and itineraries are correct at time of printing, are subject to availability and may change at any time. Other restrictions may apply.

***For Expedition voyages, regardless the sailing date, shore activities are fully included as compulsory component of the product.***

### **C. Silversea's "Included Private Executive Transfers Service"**

**Programme included only within Silversea "Door-to-Door All-Inclusive fares".**

Silversea, in partnership with Blacklane will offer chauffeured transportation from the guests' home to their departure airport and return service (home) at the end of their vacation. Blacklane brings its high-quality airport transfer experience to hundreds of thousands of premium clients each year. Silversea is committed to extending its premium quality and high service to guests' front doors as an essential part of the Silversea experience. Silversea's exclusive Private Executive Transfers service is available for reservation from 22 July, 2021 onwards, as a component of Silversea's Door-to-Door all-inclusive offer, on all cruises.

Standard cruises as well as "Special Combos", "Grand Voyages" and full World Cruises qualify for this inclusion, on Silversea's "Door-to-Door All-Inclusive Fares" (reduced rates do not qualify). These transportation services are not operated by Silversea. Guests choosing to accept this service must complete their booking and agree to the terms and conditions provided by Blacklane on [www.blacklane.com](http://www.blacklane.com) or their mobile application. Silversea will cover the cost of a pre-determined distance (based on the cruise), up to 50 miles. Should the distance of the trip be longer than the covered mileage guests will be able to pay for the additional miles directly with Blacklane. Silversea is unable to quote the cost of the added mileage in advance as those vary. Guests must plan their pick up accordingly based on flight departure and arrival scheduled. Silversea will not be responsible for any delays, which could cause a guest to miss their flight and/or their cruise. Guests who are unable or choose not to utilize these services can request a non-use credit to their agent (100 USD / 125 CAD)."

## D. “Expedition Packages”

Special “Packages” dedicated to Expedition cruises are included either under “Door-to-Door All-inclusive fares” or “Port-to-Port All-Inclusive fares”; in detail:

### - Galapagos Expedition

- 2 Pre-cruise Hotel Night
- 1 Pre "Quito by night" Land Tour
- In-country flights to / from the Galapagos Islands
- All Shorex and guided Zodiac excursions
- 1 Post-cruise day-use Hotel for guests taking Silversea International Air departing later than 10pm
- All necessary transfers and luggage handling

### - Polar Expedition (Antarctic/Arctic)

- 1 Pre-cruise Hotel Night
- In-country flights, when required by the itinerary
- All Shorex and guided Zodiac excursions
- Polar Parka
- 1 post-cruise night or day-use hotel
- All necessary transfers and luggage handling

### - Wild Expedition & Kimberely

- 1 Pre-cruise Hotel Night
- In-country flights, when required by the itinerary
- All Shorex and guided Zodiac excursions
- Polar Parka, when required by the itinerary
- 1 post-cruise night or day-use hotel
- All necessary transfers and luggage handling

*Please note that differences to inclusions embedded in the so-called “Expedition Packages” and recapped here above may apply at single voyage level, at solely discretion of Silversea.*

## E. “Fare Guarantee” Policy

**Policy applying only to “Door-to-Door All-Inclusive fares”.**

Within this policy, guests will be eligible for reimbursement if the fare for their particular voyage and suite category is reduced after they have made a booking and deposit with Silversea. Requests for reimbursement received on or after the sailing date will be denied. Reimbursement provided under this guarantee will be in the form of a shipboard credit, suite

upgrade, future cruise credit, fare reduction or other method. Silversea reserves the sole right to determine the method of reimbursement made to guests. The amount of reimbursement the guests receive will be determined by the difference between the fare actually paid by the guest and the fare displayed on Silversea.com the day the request is received is by Silversea. This policy does not apply to clients willing to switch their existing “Door-to-Door” booking into a “Port-to-Port” reservation.

## **F. Onboard Savings (OBS)**

Guests onboard may be eligible to save on select future voyages when booked whilst sailing:

- Extra 5% saving, when booking Silversea Door-to-Door All-Inclusive fares
- Extra 2.5% saving, when booking Silversea Port-to-Port All-Inclusive fares

Savings may vary by voyage and are subject to change or withdrawal without notice.

Onboard Savings may not be combined with other promotional offers. Onboard Savings Programme does not apply to Silversea’s Air Programme, Hotel rates, Premium excursions fares or Land Adventures.

## **G. Extend Your Voyage Savings (EVS) & Combination Voyages**

**Savings combinable both with “Door-to-Door All-inclusive fares” and “Port-to-Port All-Inclusive fares”; in detail:**

Combine two or more consecutive voyages and save up to 5% on each voyage selected. Savings may vary by voyage and are subject to change or withdrawal without notice. Savings are applicable to full published voyages, but not to segments of the same voyage. Contact your travel agent or Silversea for applicable savings. Other restrictions apply.

Please check Silversea “Combination Voyages” selection for special offers on two or more consecutive voyages: <https://www.silversea.com/destinations/combination-cruises.html>

## **H. Kids & Children Savings**

**Savings combinable both with “Door-to-Door All-inclusive fares” and “Port-to-Port All-Inclusive fares”.**

Kids in between 2 and 17 years old (at the time they embark) are eligible for a 50% extra saving; children below 2 years old are eligible for 75% extra saving. To benefit from the promotion children must be booked as 3rd, 4th, 5th and 6th pax in suite. Guests 1st and 2nd are not eligible, regardless of age. Date of birth to be provided at time of reservation to validate eligibility. The age that will apply will be the age of the child at the time of sailing.

## ***Payment Terms – Additional Conditions***

Guests will not be permitted to change travel agents more than 30 days after Silversea's receipt of guests' initial deposit or after final payment has been received by Silversea, whichever occurs earlier. Final documentation will be issued after receipt of final payment and approximately 30 days prior to sailing. All reservations are subject to cancellation if payments are not received by the due date, and are guaranteed only when paid in full 120 days prior to sailing. Full payment of the balance must be received no later than 120 days prior to cruise departure, otherwise, booking may be subject to immediate cancellation and any applicable penalties applied. Reservations made within 120 days of sailing require full payment within seven days of booking or sooner, as specified by Silversea. Payments may be made by bank transfer, VISA®, MasterCard®, or American Express® credit cards.

**Note for full World Cruise guests:** To reserve a suite on the full World Cruise (all segments) or any voyage segment, a 25% deposit of the total holiday price is required. Deposits must be received within seven days of booking or sooner, depending on time of booking. Unless otherwise noted, final payment must be received by Silversea 180 days prior to cruise departure. For bookings made within 30 days of departure, final payment must be received within 48 hours.

Replacement of the standard cancellation policy and payment schedule by those of the World Cruise applies, for the following voyages:

1. [Grand Voyages](#)
2. Northwest Passage 2022: voyage code WI220824024
3. Northwest Passage 2023: voyage code WI230821024
4. Deep South Antarctica 2023: voyage code E1230212020

## ***Cancellations Terms - Additional Conditions***

If you find it necessary to cancel your reservation or any component thereof, you or your travel agent are required to contact the Silversea Reservations Department by telephone as well as submit your cancellation in writing.

Within "Silversea Privilege Fares", if your cancellation request is received more than 120 days prior to your initial sailing date, you will be charged a non-refundable administrative fee US\$200. This administrative fee may be converted to a future cruise credit valid for travel within 12 months from the date of the cancelled voyage. Cruise cancellation requests received within 120 days of the initial sailing date will be subject to charge, regardless of suite resale.

Guests who downgrade suite categories within 120 days of the initial sailing date will incur cancellation fees on the difference in cruise fare between the two suites.

Cruise tickets must be returned to Silversea before refunds (if owed) can be processed.

Fees apply to changes and cancellations to the following optional package programmes as follows:

## SILVERSEA AIR PROGRAMME AND AIR CHARTER PACKAGES DEVIATION, CANCELLATION & ADMINISTRATIVE FEES (the “Fees”)

Deviation Charges and Administrative Fee (collectively referred to as the “Fees”) After deposit has been applied to the booking (or final payment, if booking is made inside 90-days), any additional air cost associated with confirmed changes to travel dates, flight schedules and/or airlines will be the responsibility of the guest and relevant fees will be applied to guest’s booking. In addition, for each confirmed change, guests will be charged as follows: USD\$150 per person non-refundable administrative fee.

All changes to confirmed air schedules at any time prior to departure will incur such fees and charges as the airline supplier may impose and any additional air costs associated with the confirmed changes to travel dates, flight schedules and/or airlines will be the responsibility of the Passengers and relevant fees will be applied to the Passenger’s booking. In addition, Passengers will be charged a non-refundable administrative fee of US\$150 per person.

The following cancellation fees are in addition to the applicable cruise cancellation charges set forth above:

If made 90 – 61 days prior to the initial sailing date US\$150/CAD\$175 per person processing fee.

If made 60 – 0 days prior to the initial sailing date US\$100/CAD\$175 per person processing fee and 100% of the Silver Sky Air Programme and/or Air Charter Package fare paid.

Voyages that feature the charter program may only be cancelled upon complete cancellation of cruise reservations and are 100% non-refundable 60 – 0 days prior to the initial sailing date.

Unused and No-show tickets are non-refundable after departure.

## SILVER SHORE HOTEL PROGRAMME CHANGES AND CANCELLATIONS

90 – 61 days prior to the initial sailing date: US\$100/CAD\$175 per person;

60 – 0 days prior to the initial sailing date: 100% of the programme fare per person.

## SILVER SHORE PRE & POST CRUISE LAND ADVENTURES CHANGES & CANCELLATIONS

(Unless otherwise advised) 90 – 0 days prior to the initial sailing date: 100% of the programme fare per person.

## TRANSFER-ONLY OPTION CHANGES AND CANCELLATIONS

(Unless otherwise advised) 5 – 0 days prior to initial sailing date or non-appearance at the time of transfer: 100% of the total transfer price per person.

Silversea's cancellation fees as mentioned above are strictly enforced. No refund or adjustment will be made in the event of interruption or cancellation of the cruise holiday after the commencement of same. Silversea reserves the right to re-invoice in the event of errors.

### 3. VENETIAN SOCIETY (VS) LOYALTY PROGRAM

On select voyages, past guests of Silversea save an additional percentage as indicated by voyage. Savings are capacity controlled, subject to availability and may change at any time without notice.

#### A. Membership Privileges and Milestone Rewards

The "Venetian Society" is an onboard recognition and private parties extended club of family and friends revered the world over, with membership privileges and milestone rewards gained on every sailing. This could include:

- Onboard recognition and invitations to private events
- Ship visitation privileges
- An additional 5% off on select "Venetian sailings" : <https://www.silversea.com/best-luxury-cruise-deals/venetian-society.html>

Additional Milestone Rewards:

- From 1 to 100 VS days: 5% savings on select future sailings. Find out more here.
- 100 VS days or more: 5% savings on future sailings
- 250 VS days or more: 10% savings on all future sailings
- 350 VS days: complimentary 7-day voyage
- 500 VS days: complimentary 14-day voyage
- After 500 VS days, complimentary 7-day voyage for each additional 150 VS days sailed

"Venetian Sailings" 5% and milestones 5% and 10% reward combinable only with "Door-to-Door All-Inclusive fares".

### 4. SPECIAL INCLUSIONS

#### A. Unlimited Free Wi-Fi

##### Classic Fleet

- Unlimited Premium Internet access for guests in Medallion, Silver, Royal, Grand, and Owner's Suites.
- Unlimited Standard Internet access for guests in Vista, Terrace, and Veranda Suites.

##### Expedition Fleet

###### *Silver Cloud & Silver Wind*

- Unlimited Premium Internet access for guests in Medallion, Silver, Royal, Grand and Owner's suites.
- Unlimited Standard Internet access for guests in Vista, Veranda and Deluxe Veranda suites.

###### *Silver Explorer*

- Unlimited Premium Internet access for guests in Medallion, Silver, Grand and Owner's suites.
- Unlimited Standard Internet access for guests in Adventurer, Explorer, View, Vista and Veranda suites.

*Silver Origin*

- Unlimited Standard Internet access for all guests.

**World Cruises and Grand Voyages**

Complimentary Unlimited WiFi for All Full World Cruise or Grand Voyage Guests in All Suite Categories.

**B. Lecturers & Personalities**

Independent contractors retained by Silversea (including but not limited to; lecturers, guest personalities, bridge instructors, guest hosts, chefs, enrichment specialists and entertainers) are subject to change and / or cancellation without notice.

**5. ADDITIONAL TERMS**

**A. Pregnancy**

Silversea policy regarding pregnancy is derived from the Cruise Lines International Association endorsement of the American College of Emergency Physicians Health Care Guidelines for Cruise Ship Medical Facilities, which can be found at <http://www.acep.org/Content.aspx?id=29980>. This includes the guideline that “Pregnant women who have entered the 24th week of estimated fetal gestational age at any time during the cruise should not be eligible to sail with the ship. It is Silversea policy that any Guest who will have entered her 24th week of pregnancy or greater, at any time during the cruise, will be prohibited from sailing. The Guest and treating physician should consider before any cruise that there is no Obstetrician/Gynecologist available on the ship, and that pregnancy, when unstable and poorly controlled, is potentially life-threatening, especially without back up. A Guest may be at sea for several days without any immediate hospital and/or specialist back up, and that since the proposed itinerary is not within the U.S., and the availability of specialized shore side facilities can be problematic. All guests are required to sign a health questionnaire at check-in to ensure they are aware of our pregnancy policy. If you have already booked a cruise or cruise tour and do not meet this requirement, please contact your travel agent or airline.

**B. Accommodation of Children**

For Classic Fleet voyages: Carrier is unable to accommodate children less than six (6) months of age. Guests must notify Carrier of any children between the ages of six (6) months and one (1) year who will be sailing onboard and they will require a signed and



notarized waiver. Carrier reserves the right to limit the number of children less than three (3) years of age aboard the vessel.

For Expedition Fleet voyages: Carrier is unable to accommodate children under the age of one (1) year on board Silver Explorer and Silver Cloud, and is unable to accommodate children less than five (5) years of age on Silver Origin. For Silver Explorer and Silver Cloud no children under the age of five (5) years will be allowed on board the Zodiacs. Children under the age of five (5) years will be unable to participate in any expedition excursions or embarkations that require the use of a Zodiac.

For Silver Origin voyages: Carrier is unable to accommodate children less than five (5) years of age.

Any child under the age of eighteen (18) years of age must be accompanied in the same or connecting suite by a parent or other responsible adult over the age of twenty-one (21) years. In addition, if the adult accompanying this child is not a parent, a "Parental Consent Guardianship Form" must be signed by parent or legal guardian and received by Carrier prior to sailing. Children under eighteen (18) years of age are not permitted in the Vessel's casino.

No childcare services will be provided onboard.

To ensure the safety of younger guests, children up to the age of 8 years old are only permitted to participate in suitable Silver Shore Excursions/shuttle service if the vehicles are equipped with the correct safety harness and seating equipment to accommodate young guests. Alternately guests may use their own approved safety seat, booster seat or harness provided they are compatible with the local touring vehicle and can properly secure the young guest. Child harnesses and secure seating cannot be guaranteed and Silversea reserves the right to refuse children under the age of 8 years old on any tour on the grounds basis of safety.

### **C. Simply Hotel, Grande Hotel & Land Adventures**

Silver Shore Simply Hotel Programme and the Silver Shore Grande Hotel Programme (the "Hotel Programme(s)") and / or Land Adventures include accommodation at a Deluxe hotel unless otherwise noted. The Silver Shore Simply Hotel Programme includes one-night accommodation and breakfast; transfers are not included. The Silver Shore Grande Hotel Programme includes one-night accommodation and breakfast, transfers are not included. All fares listed for the Hotel Programmes and Land Adventures are per guest, based on double occupancy. Single accommodations are available for an additional charge. Silversea reserves the right to substitute hotel selection and provide transfers and portorage as applicable. All Land Adventures require a minimum number of participants in order to operate as described. If this minimum number is not met, Silversea reserves the right to offer the programme at a different rate based on private arrangements, or to cancel the specific departure. Silversea's published cruise cancellation policy will remain in effect. All

Hotel Programme and Land Adventure fares are subject to change and not guaranteed until payment is received in full by Silversea.

#### **D. Baggage**

You may bring aboard the ship a reasonable amount of clothing and personal effects without charge. Baggage for Silversea guests or guests on Land Adventures must be handled in accordance with regulations and tariffs of airlines, air charters and / or ground operators. Baggage exceeding these limitations is subject to the charges as set forth by the individual operators. Airlines are strict with baggage limitations. Guests are encouraged to contact individual airlines for weight limitations. Guests are also encouraged to pack a smaller bag for all Land Adventures to avoid extra baggage charges. All baggage must be securely packed, and properly and clearly labelled. Liquid, fragile, perishable and other articles not suitably packed are transported at your own risk.

Silversea is not responsible for loss or damage to baggage or any other personal item during air travel, hotel stays, land adventures or shore excursions. Baggage and personal belongings will be taken off the ship upon guest disembarkation.

Under no circumstances will baggage be stored onboard without the owner of such baggage being on the vessel.

Under no circumstances may dangerous items (including but not limited to: explosives, firearms, combustible or illegal substances) be taken aboard the ship. We recommend that you hand-carry travel documents (passport, visa, cruise tickets), medications and valuables. These items are the full responsibility of the guest at all times. Silversea shall not be responsible for the loss of, or damage to, such personal items.

#### **E. Lost Property**

Silversea may levy a charge for the return of personal items left onboard or lost and subsequently found.

#### **F. Galapagos restrained products**

Local authorities manage the quarantine system of Galápagos National Park in order to avoid the arrival of foreign species to the islands. All cargo and luggage that arrives to Galápagos National Park or that is transferred from one island to another must be inspected. To preserve the human health and the native species of the Galápagos Islands, the following products may not be transferred to Galápagos: fresh vegetables and fruits, animal products and or its derivate or dairy products. Other live animals, pathological samples, dry coffee beans, genetically modified organisms, forest species or the disseminative parts, grass and its disseminative parts, fresh flowers medicinal plants and their disseminative parts, banana tree leaves, microorganisms (fungi, bacteria, etc.) soil and sand, and animal vaccines are strictly prohibited.

## **G. Silver Shore Concierge**

When utilizing this optional service, a charge of US\$100 per port will apply. This non-refundable charge will be credited to the cost of your final arrangements.

## **H. Travel Agents**

Travel agents are considered to be the agent of guest and not of Silversea. Silversea is not liable for any representation, act or omission of guest's travel agent. Guest's cruise fare is not considered paid until Silversea receives full payment, and the amount thereof is subject to change at any time prior to Silversea's receipt of payment. Guest shall at all times remain liable to Silversea for the price of passage. Silversea reserves the right to refuse embarkation if all charges and surcharges have not been paid in advance of departure.

## **I. Unscheduled Embarkation / Disembarkation**

International cabotage laws may prohibit guests from embarking or disembarking their voyage in any port except the main scheduled embarkation and disembarkation ports. Only those guests with a medical emergency may be allowed to embark or disembark the vessel at an unscheduled embark / disembark port. If an unscheduled embarkation or disembarkation is permitted as a result of an emergency, those guests may incur additional charges intended to cover any fine or penalty levied against Silversea and any other additional costs. Such additional costs will be added to the guests' onboard account prior to disembarking.

## **J. Health & Medical Requirements**

All guests are required to report in writing to Silversea at the time their reservation is made:

- Any physical or mental condition that may require medical or professional treatment or attention during the voyage.
- Any condition that may render the guest unfit for travel or that may require special care or assistance.
- Any condition that may pose a risk or danger to the guest or anyone else onboard the ship.
- Any condition that may require oxygen for medical reasons.
- Any intention or need to use a wheelchair cart, other mobility device or a service or assistance animal aboard ship.

By booking passage and by boarding the ship, the guest represents and warrants that he / she is physically and otherwise fit to travel, and that the guest will comply at all times with applicable rules and regulations of the ship and orders and instructions of the ship's officers and medical staff. Silversea reserves the right without liability to require a guest to disembark and / or to refuse to board and transport a guest who, in the judgment of Silversea or the ship's Master, is unfit to travel or may require care beyond that which Silversea is reasonably able to provide. Silversea strongly recommends wheelchair guests travel with someone who is able to assist them both ashore and at sea as Silversea may be unable to

offer special assistance. Please note that wheel-on and / or wheel-off access may not be available at some ports-of-call. Wheelchair guests must bring their own collapsible wheelchair.

For guests travelling aboard Expedition Fleet vessels, Silversea strongly recommends wheelchair guests travel with someone who is able to assist them both ashore and at sea as Silversea may be unable to offer special assistance. Please note that wheel-on and / or wheel-off access may not be available at some ports-of-call. Wheelchair guests must bring their own collapsible wheelchair.

For guests travelling aboard Silver Origin, those guests requiring wheel-on and / or wheel-off access must contact Silversea prior to making a booking. Silversea reserves the right to deny boarding to any guest who failed to notify Silversea of such requirement at the time of booking.

## **K. Travel Documents**

All travel documents (air and cruise tickets, passport, medical card, inoculation verification) are the guest's responsibility. It is also the guest's responsibility to obtain any necessary visas and public health documents for all applicable ports and to comply with all customs requirements. Without the required documents, a guest may be denied boarding and accommodation by Silversea, or the guest may be disembarked during the voyage and Silversea will not make a refund or be otherwise liable to any guest for such denial of boarding or disembarkation. In the event that Silversea, as a courtesy, provides information or advices to necessary travel documents, visas and medical inoculations, guests are still obligated to verify such information with the appropriate government authorities and Silversea does not warrant or guarantee the accuracy of such information. Some countries require passports to be valid six months following your return date. Please check with the appropriate consulate for specific requirements.

Security measures imposed by governments may change from time to time and each guest will be required to comply with them. Please consult your travel agent for advice on such requirements to avoid loss of boarding privileges.

## **L. Cruise Credits**

Silversea Cruise Credits have no cash value, are non-transferable, and may only be used in conjunction with the purchase of a Silversea cruise prior to the expiration date. These credits are valid toward the published cruise only fares and are applied to bookings after all other savings programmes. Certain restrictions may apply.

## **M. Onboard Spending Credit**

Any onboard spending credit issued to a guest is provided in the form of a shipboard credit, in US dollars, based on double occupancy suite, not per voyage and may only be applied

once on combined voyages; can be used for onboard expenses such as shore excursions, spa treatments, premium wines and spirits, specialty restaurant dining fees and / or purchases in the Internet Café and onboard boutiques; not for use in the Casino or for Silver Shore Simply Hotel, Grande Hotel and Land Adventures. Single occupancy suites receive 50% of the shipboard credit shown. Onboard spending credits may not be redeemed for cash and any unused portion will be forfeited.

## **N. Taxes, Government Fees / Quasi-government Fees & Fuel Supplements**

Silversea reserves the right to pass through to its guests (including fully paid and deposited guests) any taxes and government fees / quasi-government fees that relate specifically to a guest's itinerary. "Taxes and Government fees / quasi-government fees" include any and all fees, charges, surcharges, tolls and taxes imposed by governmental or quasi-governmental authorities including, but not limited to, customs fees, per person berth taxes or fees, embarkation and / or disembarkation fees at ports, airline transportation fees, dockage fees, and wharfage fees. Silversea reserves the right to charge a per person fuel supplement in the event that the price of Brent\* crude oil is greater than US\$80.00 per barrel at any time prior to sailing, up to and including the day of embarkation.

\* Brent crude oil prices published on [www.bloomberg.com](http://www.bloomberg.com)

Silversea may collect any taxes, government fees / quasigovernment fees and fuel supplement (the "Surcharges") at the time of booking, prior to sailing or onboard the vessel, even if the cruise fare has been paid in full. Surcharges will be invoiced accordingly.

## **O. Travel Insurance**

Silversea encourages the purchase of the optional Allianz Global Assistance travel insurance plan for the full purchase price of your cruise as well as air and/or land program costs to safeguard your investment and provide peace of mind during your travels. Silversea's cancellation penalties are strictly enforced. For your convenience, if you (or your travel professional) have indicated you wish to purchase trip protection, the cost of the plan, which is based upon your total vacation price, will be included upon your cruise invoice. To receive this valuable protection, simply remit the amount indicated to Silversea via your Travel Agent or Cruise Consultant along with your cruise payment. For more information and applicable plan costs, please refer to the information below.

\*Terms, conditions, and exclusions apply. This is a brief description of the benefits this plan provides. Plan(s) only available to U.S. residents and may not be available in all jurisdictions. Plan pricing includes the cost of insurance and assistance benefits. Pricing breakdown is available on request and will be provided upon purchase. A complete description of coverage is found in the Certificate of Insurance/Policy or [here](#).

Travel Insurance must be taken out at the time of booking and details of the Insurance stated on the Guest Information Form. This must include cover for cancellation or curtailment of the holiday by yourself as well as the cost of repatriation in the event of accident or illness. It is your responsibility to arrange suitable insurance cover for your holiday. If you require

further information, we recommend that you speak to an independent insurance broker or expert. If any insurance policy is returned during a “cooling-off” period, then equivalent insurance must be taken out and paid for immediately and details immediately provided to Silversea.

## **P. General Exclusions**

Silversea will not pay for claims arising out of loss or damage directly or indirectly occasioned by circumstances where performance and /or prompt performance of the Holiday Contract is prevented by reason of war, or threat of war, riot, civil strife, industrial dispute whether by Silversea’s employees or others, terrorist activity or the threat of terrorist activity, failure of supplies of power, health risks or epidemics, natural or nuclear disaster, fire or adverse weather conditions or adverse sea states, suicide or attempted suicide or deliberate exposure to unnecessary danger (except in an attempt to save human life), or the consequences of participating in an unusual and dangerous activity and all similar circumstances outside Silversea’s control.

Silversea reserves the right to correct errors and omissions at any time without prior notice, and to cancel any offered product, service, programme, reward, savings, credit, amenity, etc. in the event of any error or omission in the description, including pricing and availability.

## **EXCLUSIVE OFFERS TERMS & CONDITIONS**

Please note that 1 night pre cruise hotel and transfers between airport, hotel and ship are not available on cruises with the following code: xxxxxxxxSxx.

## **SAIL WITH US REFERRAL PROMOTION**

- The Silversea Sail With Us Referral Promotion (“Referral Promotion”) is only available to Venetian Society members who refer Eligible Bookings in accordance with these Terms and Conditions. The Venetian Society Members will receive a referral savings amount of USD 500 / CAD 600 per booking (suite), or USD 1,500 / CAD 1,800 per booking (suite) for referring a full World Cruise or USD 1,000 / CAD 1,200 per booking (suite) for referring a full Grand Voyage, as applicable, (“Referral Savings”), to be applied to a booking of the Venetian Society members’ choice. The Venetian Society Member’s referred friends will also receive the same savings for their new referred booking. Friend referrals can be made by sharing the Venetian Society member number and full name with the friend, and the friend shall present this information at the time of booking to a Travel Advisor or Silversea Cruise Consultant. Venetian Society members can also refer online by completing the online referral form available on My.Silversea.com. Promotion also applies to single-occupancy bookings. Referrals can be gained and applied on both Door-to-Door as well as Port-to-Port All-Inclusive fares.

FRIEND'S NEW REFERRED BOOKING (Referred by Venetian Society member)  
("Eligible Bookings"):

- The referred booking must be from a guest who has not previously sailed with Silversea, and is a friend or family member of the Venetian Society member.
  - The Referral Promotion is valid for new bookings only, made between 1 June, 2022 and 31 August, 2022 ("Promotion Window"). During this time, this Referral Promotion replaces the existing Friends of Venetian Society referral incentive.
  - To qualify for the Referral Promotion new bookings must be made within the Promotion Window and they must be referred within 21 days of the booking being created with a paid deposit, if not done at time of booking.
  - The Referral Savings apply only to new individual full-fare bookings, and is combinable with other Silversea promotions, however, exclusions may apply.
  - Referral Savings do not apply to Net Rates, Chartered Sailings.
  - The referred booking must be confirmed with a paid deposit, and it cannot be on a waiting list.
  - Existing bookings that are paid in full do not qualify, unless bookings were paid in full as a result of the Early Booking Bonus promotion and the referral is done within 21 days of booking creation. Bookings created before 1 February, 2021 do not qualify. In the case of a Voyage-to-Voyage, the creation date of the booking refers to the creation date of the original booking.
  - Bookings cancelled and re-booked during the Promotion Window do not qualify.
  - Bookings can only be referred once and therefore cannot benefit from more than one Referral Savings. Subsequent referrals of the same booking by other Venetian Society members will not receive a Referral Savings nor will the Venetian Society member receive Referral Savings for their own booking.
  - The referred booking cannot be one where the Venetian Society member referring the booking, is or will be a guest on that booking.
  - Referral Savings cannot be applied to any booking which has been paid for, in part or in full, using a Future Cruise Certificate.
- VENETIAN SOCIETY MEMBER:
- The Venetian Society member will receive the Referral Savings on his/her booking of choice immediately after the referred booking is validated and satisfies the requirements described above. The Referral Savings will be visible in the "Referral" tab within their My.Silversea.com portal.
  - The Venetian Society member can refer up to 5 bookings, equal to four (5) different friends. Referring 2 or more bookings from the same friend is not allowed.
  - The Venetian Society member can use the Referral Savings towards a booking with a sail date that is concurrent to or after the referred friends' sailings.
  - Bookings that are already paid in full are not eligible to receive the Referral Savings.
  - Referral Savings must be used within 12 months of issuance of the savings. Referrer must make a booking within that time.
  - Referral Savings can also be applied to bookings that have partial Future Cruise Credits.
  - Referral Savings must be redeemed no later than 45 days prior to departure.
  - Referral Savings are non-transferable, non-refundable, and cannot be redeemed for cash.
  - If the guest referred by the Venetian Society member cancels their cruise, the Venetian Society member will lose his/her benefit, unless the referred person was in full penalty,

which means that they had paid the cruise in full and qualified for no refunds.

- If the Venetian Society member applied the Referral Savings to one booking, but then cancels that booking, they will be able to transfer the Referral Savings a maximum of two times within 12 months.
- Venetian Society Members should not post their Venetian Society member number in public forums or social media or share their membership details for others people (who are not friends) to use. This would constitute an improper use of the Referral Promotion. This may result in the revocation of referral savings.
- Travel Agents, Tour Operators, Wholesalers, Preferred Representatives, and Silversea employees are not eligible to participate in this program, even if they are Venetian Society members.
- Venetian Society members and their referred friends are NOT required to sail on the same voyage.
- Referral Savings issued to Venetian Society members must be used within 12 months of issuance of the savings.
- Venetian Society members can combine savings of up to 4 Referral Savings in one booking.
- In the event of suspected fraud or action conducted in bad faith with the aim of manipulating the Referral Promotion, Silversea reserves the right to immediately void any claims, cancel bookings or terminate membership of the Venetian Society.

Silversea reserves the right to cancel, suspend and/or modify this promotion, or any part of it, if any fraud, technical failures, a change in applicable law or any other factor beyond Silversea's reasonable control impairs the integrity or proper functioning of this Promotion, as determined by Silversea in its sole discretion.

The decision of Silversea as to the eligibility of Venetian Society members or other person to make bookings or receive discounts under the Referral program shall be final and no discussion will be entertained.

**FOR COUNTRIES OUTSIDE OF THE US – PROMOTER DETAILS:** This promotion is sponsored by Silversea Cruises (UK) Ltd with registered office address at Building 3, The Heights, Brooklands, Weybridge, Surrey KT13 0NY

## **VENETIAN SOCIETY SAILINGS**

Additional 5% saving available for all Venetian Society members, on select voyages.

Offer available only on Door-to-Door All-Inclusive fares and not applicable to Port-to-Port All-Inclusive fares.

Offer combinable with all other Venetian Society Milestones reward.

Offer combinable, as a standard, with all other Silversea public offers, although restrictions may apply.



The cruises eligible for this offer are subject to change at any time at the sole discretion of Silversea.

Savings are capacity controlled, subject to availability and may change at any time without notice.

## **SPECIAL SINGLES FARES**

Single guests benefit from 10% or 25% single supplement above the double occupancy fare, valid on lower categories and on select voyages, on both Door-to-Door and Port-to-Port All-Inclusive fares. The promotion is capacity controlled and can be closed at any time. Cancel and re-books do not qualify. Other restrictions may apply. Ships' registry: Bahamas and Ecuador.

## **ALASKA - DOOR-TO-DOOR ALL-INCLUSIVE**

All Package Fares are available in US/Canadian dollars, per guest, based on double-occupancy in a Vista suite and include Roundtrip Economy Class flights, transfers between airport, hotel and ship and 1 night pre-Hotel at USD 99/ CAD 149. 1 or 2 Hotel Nights/Dayroom (Pre or Post cruise) may be included in the cruise price or come at special fares, depending on Silversea Air Programme flights schedule. Fares are capacity controlled and subject to change at any time without notice. Promotional Included Economy Class is offered from select U.S. and Canadian gateways. Promotional air offer is only applicable to specified voyages. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. Airline baggage fees are not included. This will be available for booking at an additional charge. Deviations to air travel dates are accepted at a charge of USD 150 / CAD 200 per request plus all additional air costs. In the event Economy Class air is not available (determined at Silversea's sole discretion) or for guests not utilizing the promotional air offer or for non-US/Canadian guests, a non-use Air credit in the amount of up to \$2,500 per person may be applied. Bookings made before or after the promotional period will not qualify for the savings. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Other restrictions apply. Ships' registry: Bahamas. Availability for Denali pre/post package is limited. Denali package is valid for bookings made between 1 June, 2022 and 31 August, 2022. Guest benefits from a \$800 saving per suite or \$400 saving per person on Denali packages, valid on all Alaska 2022/2023 voyages with the exception of voyages WH230518007, WH230525007, WH230601007, WH230831007, SM230511007, SM230518007, SM230525007 for Denali package. Cancel and re-books do not qualify. The availability for the Denali package is limited and cannot be guaranteed. Single supplement apply. All advertised fares, savings, offers, programs and itineraries are correct at time of printing, are subject to availability and may change at any time. Other restrictions apply. Ships' registry: Bahamas.

## **CARIBBEAN - DOOR-TO-DOOR ALL-INCLUSIVE**

All Package Fares are available in US/Canadian dollars, per guest, based on double-occupancy in a Vista suite and include Included Roundtrip Economy Class flights. 1 or 2 Hotel Nights/Dayroom (Pre or Post cruise) may be included in the cruise price or come at special fares, depending on Silversea Air Programme flights schedule. Fares are capacity controlled and subject to change at any time without notice. Promotional Included Economy Class is offered from select U.S. and Canadian gateways. Promotional air offer is only applicable to specified voyages. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. Airline baggage fees are not included. This will be available for booking at an additional charge. Deviations to air travel dates are accepted at a charge of USD 150 / CAD 200 per request plus all additional air costs. In the event Economy Class air is not available (determined at Silversea's sole discretion) or for guests not utilizing the promotional air offer or for non-US/Canadian guests, a non-use Air credit in the amount of \$350 per person may be applied. Bookings made before or after the promotional period will not qualify for the savings. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Other restrictions apply. Ships' registry: Bahamas.

## **GALAPAGOS - DOOR-TO-DOOR ALL-INCLUSIVE**

All Package Fares shown are in USD/CAD, per guest, based on double-occupancy in an Explorer Suite. Fares are capacity controlled and subject to change at any time without notice. Included in the Package are In-country flight(s) to and from Galapagos Islands, a two-night's pre-cruise hotel, one "Quito by Night" land tour, a post day-use hotel stay (for guests taking Silversea International flights departing later than 10 p.m.), all necessary transfers and luggage handling, all shore excursions and guided Zodiac tours. Choice of Hotel determined at Silversea's sole discretion. Guests opting to make their own PRE hotel arrangements will receive savings of EUR 150 / USD 200 on the Package fare. Guests opting to make their own POST hotel arrangements will receive savings of EUR 150 / USD 200 on the Package fare. In the event the one-night's pre-cruise hotel and/or a post day-use hotel stay are no longer available guests will receive the same mentioned hotel savings. Included Roundtrip Economy Air from the United States, Canada to Ecuador applies to new Silver Galapagos bookings. Guests from other countries will receive a discount of \$750 in lieu of the Included Roundtrip Economy Air. Offer valid on bookings made at least 60 days prior to departure. Offer for bookings made within 60 days of departure will be on request and pricing may vary. Offer is capacity controlled, subject to availability and may be modified or discontinued at any time without notice. In the event that Economy Class air is not available (determined at Silversea's sole discretion) or for guests not utilizing the promotional air offer, a non-use Air credit in the amount of \$750 can be applied. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Included Roundtrip Economy Air offer available from selected air gateways only and pricing may vary depending on departure city. Offer applies to the first two full-fare guests per booking. Air deviation fees apply at a rate of \$150 per

request plus additional air costs. Airline and routing are at the sole discretion of Silversea. Full passport information is required at time of booking. Name changes are not permitted. Availability of all suite categories cannot be guaranteed. Fares for single guests are available upon request. Additional restrictions may apply. All fares, savings, offers, itineraries and programmes are subject to change without notice. Voyage highlights, excursions and Enrichment Programmes shown are subject to change and/or cancellation without prior notice. Silversea reserves the right to correct any errors or omissions.

## **MEDITERRANEAN - DOOR-TO-DOOR ALL-INCLUSIVE**

All Fares are in US/CAD Dollars, per guest, based on double-occupancy in a Vista suite. Fares are capacity controlled and subject to change at any time without notice. Promotional Reduced Business Class Air is based on trans-Atlantic travel from select U.S. and Canadian gateways; Economy Class Air is provided on domestic US/Canada flights and intra-European flights. Promotional air offer is valid only for guests from the United States and Canada. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. The Promotional Business Class Air rate is only available to the first and second full-fare guests in a suite. Airline baggage fees are not included. Deviations to air travel dates are accepted at a charge of \$150 per request plus all additional air costs. Due to flight schedules, some voyages may require an overnight hotel stay pre or post-cruise. 1 or 2 Hotel Nights/Dayroom (Pre or Post cruise) may be included in the cruise price or come at special fares, depending on Silversea Air Programme flights schedule. This will be available for booking at an additional charge. In the event neither Business Class nor Economy Class air is available (determined at Silversea's sole discretion) or for guests not utilizing the promotional air offer or for non-US/Canadian guests, a non-use Air credit in the amount of \$900 may be applied. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Additional restrictions may apply. Ships' registry: Bahamas.

## **NORTHERN EUROPE - DOOR-TO-DOOR ALL-INCLUSIVE**

All Fares are in US/CAD Dollars, per guest, based on double-occupancy in a Vista suite. Fares are capacity controlled and subject to change at any time without notice. Promotional Reduced Business Class Air Roundtrip is based on trans-Atlantic travel from select U.S. and Canadian gateways; Economy Class Air is provided on domestic US/Canada flights and intra-European flights. Promotional air offer is valid only for guests from the United States and Canada. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. The Promotional Business Class Air rate is only available to the first and second full-fare guests in a suite. Airline baggage fees are not included. Deviations to air travel dates are accepted at a charge of \$150 per request plus all additional air costs. Due to flight schedules, some voyages may require an overnight hotel stay pre or

post-cruise. 1 or 2 Hotel Nights/Dayroom (Pre or Post cruise) may be included in the cruise price or come at special fares, depending on Silversea Air Programme flights schedule. This will be available for booking at an additional charge. In the event neither Business Class nor Economy Class air is available (determined at Silversea's sole discretion) or for guests not utilizing the promotional air offer or for non-US/Canadian guests, a non-use Air credit in the amount of \$900 may be applied. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Additional restrictions may apply. Ships' registry: Bahamas.

## **SOUTH AMERICA - DOOR-TO-DOOR ALL-INCLUSIVE**

All Fares are in USD/CAD Dollars, per guest, based on double-occupancy in a Vista suite and include roundtrip Economy Class air. 1 or 2 Hotel Nights/Dayroom (Pre or Post cruise) may be included in the cruise price or come at special fares, depending on Silversea Air Programme flights schedule. Fares are capacity controlled and subject to change at any time without notice. Economy Class Air is provided on domestic US/Canada flights and intra-European flights. Promotional air offer is valid only for guests from the United States and Canada. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. Airline baggage fees are not included. In the event Economy Class air is not available (determined at Silversea's sole discretion) or for guests not utilizing the promotional air offer or for non-US/Canadian guests, a non-use Air credit in the amount of \$750 may be applied. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Additional restrictions may apply. Ships' registry: Bahamas. Machu Picchu package is valid on new, individual bookings made between 1 June, 2022 and 31 August, 2022. Guest benefits from a \$400 saving per person on Machu Picchu packages, valid on voyages MO221205016, MO221221016, SN231219016, SN231204015, SN240331016, SN240315016. Cancel and re-books do not qualify. The availability for the Machu Picchu package is limited and cannot be guaranteed. Single supplement apply. All advertised fares, savings, offers, programs and itineraries are correct at time of printing, are subject to availability and may change at any time. Other restrictions may apply. Ships' registry: Bahamas.

## **CANADA & NEW ENGLAND - DOOR-TO-DOOR ALL-INCLUSIVE**

All Package Fares are available in US/Canadian dollars, per guest, based on double-occupancy in a Vista suite and include Free Roundtrip Economy Class flights. Promotional Reduced Business Class Air is based on travel from select US and Canada gateways. 1 or 2 Hotel Nights/Dayroom (Pre or Post cruise) may be included in the cruise price or come at special fares, depending on Silversea Air Programme flights schedule. Fares are capacity

controlled and subject to change at any time without notice. Promotional Economy/Business Class is offered from select U.S. and Canadian gateways. Promotional air offer is only applicable to specified voyages. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. Airline baggage fees are not included. This will be available for booking at an additional charge. In the event Economy/Business Class air is not available (determined at Silversea's sole discretion) or for guests not utilizing the promotional air offer or for non-US/Canadian guests, a non-use Air credit in the amount of \$350 per person may be applied. Bookings made before or after the promotional period will not qualify for the savings. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Other restrictions apply. Ships' registry: Bahamas.

## **FAR EAST - DOOR-TO-DOOR ALL-INCLUSIVE**

All Fares are in US/CAD Dollars, per guest, based on double-occupancy in a Vista suite and include roundtrip Economy Class air; or Reduced air Fares in Business Class; and 1 night pre-Hotel and Transfers between airport, hotel and ship. 1 or 2 Hotel Nights/Dayroom (Pre or Post cruise) may be included in the cruise price or come at special fares, depending on Silversea Air Programme flights schedule. Fares are capacity controlled and subject to change at any time without notice. Reduced Air Fare in Business Class is based on trans-Atlantic travel from select U.S. and Canadian gateways; Economy Class Air is provided on domestic US/Canada flights and intra-European flights. Promotional air offer is valid only for guests from the United States and Canada. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. The Promotional Business Class Air rate is only available to the first and second full-fare guests in a suite. Airline baggage fees are not included. In the event neither Business Class nor Economy Class air is available (determined at Silversea's sole discretion) or for guests not utilizing the promotional air offer or for non-US/Canadian guests, a non-use Air credit in the amount of up to \$2,500 may be applied. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Additional restrictions may apply. Ships' registry: Bahamas. Walls & Warriors and Cambodia & Angkor Wat packages are valid on new, individual bookings made between 1 June, 2022 and 31 August, 2022. Guest benefits from a \$400 saving per person on Walls & Warriors or Cambodia & Angkor Wat packages. Cambodia & Angkor Wat package is valid only on voyages SM221202018, SS221208013, SS220506018, SL230129014, SL230308016, SM231108014, WH231124018, MO240229014, WH240303017 and MO240505018. Walls & Warriors package is valid only on voyages SS221110014, SM221118014, SL230119010, SL230212014, SL230226010, SM231025014, WH231027014, MO240314016. Cancel and re-books do not qualify. The availability for Walls & Warriors and Cambodia & Angkor Wat is limited and cannot be guaranteed. Single supplement apply. All advertised fares, savings, offers, programs and itineraries are correct at time of printing, are subject to availability and may change at any time. Other restrictions may apply. Ships' registry: Bahamas.

## **AUSTRALIA AND NEW ZEALAND - DOOR-TO-DOOR ALL-INCLUSIVE**

All Fares are in USD/CAD, per guest, based on double-occupancy in a Vista suite. 1 or 2 Hotel Nights/Dayroom (Pre or Post cruise) may be included in the cruise price or come at special fares, depending on Silversea Air Programme flights schedule. Fares are capacity controlled and subject to change at any time without notice. Promotional Reduced Business Class Air Roundtrip is based on trans-Atlantic travel from select U.S. and Canadian gateways; Economy Class Air is provided on domestic US/Canada flights and intra-European flights. Promotional air offer is valid only for guests from the United States and Canada. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. The Promotional Business Class Air rate is only available to the first and second full-fare guests in a suite. Airline baggage fees are not included. Deviations to air travel dates are accepted at a charge of \$150 per request plus all additional air costs. Due to flight schedules, some voyages may require an overnight hotel stay pre or post-cruise. This will be available for booking at an additional charge. In the event neither Business Class nor Economy Class air is available (determined at Silversea's sole discretion) or for guests not utilizing the promotional air offer or for non-US/Canadian guests, a non-use Air credit in the amount of up to \$2,500 may be applied. 1 night pre-Hotel and Transfers between airport, hotel and ship are included. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Additional restrictions may apply. Ships' registry: Bahamas.

## **KIMBERLEY - DOOR-TO-DOOR ALL-INCLUSIVE**

All Fares are in USD/CAD, per guest, based on double-occupancy on select Kimberley voyages and include return Economy Class Air + 1 night pre cruise hotel and 1 night post cruise hotel, Transfers and Shore Excursions. Fares are capacity controlled and subject to change at any time without notice. Promotional air offer is valid only for guests from United States and Canada. In the event the economy class air is not available (determined at Silversea's sole discretion), a non-use Air credit in the amount of \$1,500 per person may be applied to your booking. Guests from Australia not utilising the Silversea promotional air offer will receive a non-use credit of \$1,500 per guest. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. Promotional air offer is only available to the first and second full-fare guests in a suite. Deviations to air travel dates are accepted; surcharges may apply. Due to flight schedules, some voyages may require an overnight hotel stay pre or post-cruise at the guests own expense. Additional restrictions may apply. Cancel/re-books do not qualify. Fares are capacity controlled and subject to change at any time without notice. All advertised fares, savings, offers, programmes and itineraries are correct at time of printing, are subject to availability and may change at any

time. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Additional restrictions may apply.

## **AFRICA AND INDIAN OCEAN - DOOR-TO-DOOR ALL-INCLUSIVE**

All Fares are in US/CAD Dollars, per guest, based on double-occupancy in a Vista suite and include roundtrip Economy Class air; or Reduced air Fares in Business Class. 1 or 2 Hotel Nights/Dayroom (Pre or Post cruise) may be included in the cruise price or come at special fares, depending on Silversea Air Programme flights schedule. Fares are capacity controlled and subject to change at any time without notice. Reduced Air Fare in Business Class is based on trans-Atlantic travel from select U.S. and Canadian gateways; Economy Class Air is provided on domestic US/Canada flights and intra-European flights. Promotional air offer is valid only for guests from the United States and Canada. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. The Promotional Business Class Air rate is only available to the first and second full-fare guests in a suite. Airline baggage fees are not included. In the event neither Business Class nor Economy Class air is available (determined at Silversea's sole discretion) or for guests not utilizing the promotional air offer or for non-US/Canadian guests, a non-use Air credit in the amount of \$1,000 may be applied. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Additional restrictions may apply. Ships' registry: Bahamas.

Petra & The Dead Sea package is valid for bookings made between 1 June, 2022 and 31 August, 2022. Guest benefits from \$400 savings per person on Petra & The Dead Sea package, valid on voyages MO231222015, MO240106010, MO240116010 and MO240126016. Cancel and re-books do not qualify. The availability for the Petra & The Dead Sea package is limited and cannot be guaranteed.

## **TRANSOCEANIC - DOOR-TO-DOOR ALL-INCLUSIVE**

All Fares are in USD/CAD Dollars, per guest, based on double-occupancy in a Vista suite. Fares are capacity controlled and subject to change at any time without notice. Promotional Business Class Air rate based on trans-Atlantic travel from select U.S. and Canadian gateways; Economy Class Air is provided on domestic US/Canada flights and intra-European flights. Promotional air offer is valid only for guests from the United States and Canada. Silversea reserves the right to select the air carrier, routing and departure airport from each gateway city. The Promotional Business Class Air rate is only available to the first and second full-fare guests in a suite. Airline baggage fees are not included. Deviations to air travel dates are accepted at a charge of \$150 per request plus all additional air costs. Due to flight schedules, some voyages may require an overnight hotel stay pre or post-cruise. 1 or 2 Hotel Nights/Dayroom (Pre or Post cruise) may be included in the cruise price or come at special fares, depending on Silversea Air Programme flights schedule. This will be available for booking at an additional charge. In the event neither Business Class nor Economy Class air is available (determined at Silversea's sole discretion) or for guests not

utilizing the promotional air offer or for non-US/Canadian guests, a non-use Air credit in the amount of up to \$2,500 may be applied. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Additional restrictions may apply. Ships' registry: Bahamas.

## **ARCTIC - DOOR-TO-DOOR ALL-INCLUSIVE**

All Package Fares shown are available in USD/CAD, per guest, based on double-occupancy in an Adventurer Suite on Silver Explorer and a Vista Suite on Silver Cloud. Fares are capacity controlled and subject to change at any time without notice. Included in the Package are In-country flight(s) when required by itinerary for cruises embarking or disembarking in Longyearbyen, Churchill or Kangerlussuaq, a one-night's pre-cruise hotel, a post day-use hotel stay, all necessary transfers and luggage handling, polar Parka, all shore excursions and guided Zodiac tours. Choice of Hotel determined at Silversea's sole discretion. Guests opting to make their own PRE hotel arrangements will receive savings of USD 200 / CAD 250 on the Package fare. Guests opting to make their own POST hotel arrangements will receive savings of USD 200 / CAD 250 on the Package fare. In the event the one-night's pre-cruise hotel and/or a post day-use hotel stay are no longer available guests will receive the same mentioned hotel savings. Reduced Air Fares in Business Class available from select U.S. and Canadian gateways. Air offer applies to new bookings made at least 60 days prior to departure. Offer for bookings made within 60 days of departure will be on request and pricing may vary. Business Class is only applicable to the transoceanic portion of the international flight itinerary; Economy Class will be substituted when Business Class is not available. Airfares are capacity controlled, subject to availability and may be modified or discontinued at any time without notice. Offer applies to the first two full-fare guests per booking. Airline and routing are at the sole discretion of Silversea. Due to flight schedules, some voyages may require an overnight hotel stay post-cruise; available at an additional charge. Full passport information is required at time of booking and name changes are not permitted. In the event neither Business Class nor Economy Class air is available (determined at Silversea's sole discretion) or for clients booking "cruise only" or for non-American/Canadian guests, a non-use Air credit in the amount of \$1,000 per person may be applied to your booking. Cancel/re-books do not qualify. All fares, savings, offers, itineraries and programs are subject to change without notice. Voyage highlights, excursions and enrichment programs are subject to change and/or cancellation without prior notice. All information contained herein is accurate and in effect at time of publication. Silversea reserves the right to correct any errors and omissions, and to cancel any offered product or service in the event of such error or omission. Additional restrictions may apply. Ships' registry: Bahamas.

Norwegian Fjords package is valid for bookings made between 1 June, 2022 and 31 August, 2022. Guest benefits from \$400 savings per person on Norwegian Fjords package, valid on voyages E4220623006, E4220720006 and E4220726006. Cancel and re-books do not qualify. The availability for the Norwegian Fjords package is limited and cannot be guaranteed.



## **ANTARCTICA - DOOR-TO-DOOR ALL-INCLUSIVE**

All Package Fares shown are available in USD/CAD Dollars, per guest, based on double-occupancy in an Adventurer Suite on Silver Explorer and a Vista Suite on Silver Cloud. Fares are capacity controlled and subject to change at any time without notice. Included in the Package are In-country flight(s) when required by itinerary for cruises embarking or disembarking in Ushuaia or Dunedin, a one-night's pre-cruise hotel, a post day-use hotel stay, all necessary transfers and luggage handling, polar Parka, all shore excursions and guided Zodiac tours. Choice of Hotel determined at Silversea's sole discretion. Guests opting to make their own PRE hotel arrangements will receive savings of USD 200 / CAD 250 on the Package fare. Guests opting to make their own POST hotel arrangements will receive savings of USD 200 / CAD 250 on the Package fare. In the event the one-night's pre-cruise hotel and/or a post day-use hotel stay are no longer available guests will receive the same mentioned hotel savings. Reduced Promotional Business Class Air Roundtrip available from select U.S. and Canadian gateways. Air offer applies to new bookings made at least 60 days prior to departure. Offer for bookings made within 60 days of departure will be on request and pricing may vary. Business Class is only applicable to the transoceanic portion of the international flight itinerary; Economy Class will be substituted when Business Class is not available. Airfares are capacity controlled, subject to availability and may be modified or discontinued at any time without notice. Offer applies to the first two full-fare guests per booking. Airline and routing are at the sole discretion of Silversea. Due to flight schedules, some voyages may require an overnight hotel stay post-cruise; available at an additional charge. Full passport information is required at time of booking and name changes are not permitted. In the event neither Business Class nor Economy Class air is available (determined at Silversea's sole discretion) or for clients booking "cruise only" or for non-American/Canadian guests, a non-use Air credit in the amount of \$1,500 per person may be applied to your booking. Cancel/re-books do not qualify. All fares, savings, offers, itineraries and programs are subject to change without notice. Voyage highlights, excursions and enrichment programs are subject to change and/or cancellation without prior notice. All information contained herein is accurate and in effect at time of publication. Silversea reserves the right to correct any errors and omissions, and to cancel any offered product or service in the event of such error or omission. Additional restrictions may apply. Ships' registry: Bahamas.

## **ANTARCTICA BRIDGE**

### **1.0 All Silversea Antarctica Fly/Cruises**

Due to the nature of Silversea's Antarctic Fly/Cruise program where weather conditions may delay or require a cancellation of the remaining itinerary after 3 days of attempts to operate flights: SILVERSEA WILL OFFER PASSENGERS A FULL REFUND ON THE CRUISE FARE IN THE EVENT OF TRIP INTERRUPTION IF THE PRIVATE ANTARCTICA FLIGHT IS NOT ABLE TO TAKE OFF BY 14:00 HRS (2:00 PM) OF THE FINAL DAY OF ATTEMPTS.

The interruption policy for Silversea's Antarctic Fly/Cruise program is set forth in the Contingency Plan below.

## 2.0 Contingency Plan: Silversea's Antarctic Fly/Cruise program

Silversea will make every effort to ensure the Antarctic Fly/Cruise program takes place, but due to weather conditions, flying in this region can be difficult and is beyond the control of Silversea. The following table illustrates the last itinerary day on which an attempt will be made to fly:

Itinerary Name: Antarctic Fly/Cruise

Itinerary Days: 10 Days

Day 2: Arrival in Punta Arenas

Last Itinerary Day for Flight Attempts: Day 5 – 14:00 (2:00 PM)

In the rare instance where on the final day for flight attempts the flight was still not successfully completed, Silversea has the right to interrupt the trip. Silversea reserves the right to extend the final attempt day if weather conditions are improving. If the trip is interrupted, SILVERSEA WILL PROVIDE A FULL REFUND FOR THE FULL CRUISE FARE. No refund will be provided if the flight is successfully completed regardless of which day of the itinerary it was executed.

International airfare, domestic airfare, and any additional services purchased or change fees, will not be refunded by Silversea, unless purchased through Silversea. For cruise only guests with independent air, hotel or other travel services, Silversea will provide a trip interruption letter to be submitted by the passenger to their insurance company for airfare, change fees, and other expenses incurred due to the trip interruption

Silversea will issue the cruise fare refund back in the same form/medium in which payment was received.

**FOR CRUISE ONLY GUESTS WITH INDEPENDENT AIR, HOTEL OR OTHER TRAVEL SERVICES, SILVERSEA STRONGLY RECOMMENDS THAT ALL EXPEDITION GUESTS PURCHASE A TRAVEL INSURANCE POLICY INCLUDING TRIP DELAY, CANCELLATION AND INTERRUPTION INSURANCE.**

Please ask your Travel Agent or Silversea Cruise Consultant about Silversea Travel Insurance options. In addition, Silversea will attempt to re-book passengers on the same itinerary or another Silversea vessel in the area with availability. However, in not all cases is this possible as there may not be any available cabins or voyages remaining.

## 2.1 Contingency Plan Itinerary

### Day 2

Silversea reserves the right to send passengers on the private Antarctica flight the evening prior to the scheduled day. This may happen when we see a weather system that could cause a delay on subsequent days. It is for this reason that we request all passengers to arrive in

Punta Arenas (PUQ) no later than 15:00 HRS (3:00 PM) on Day 2. There will be no refunds for passengers who miss the charter plane departure due to an arrival in Punta Arenas airport (PUQ) after 15:00 HRS (3:00 PM).

Day 3, 4, 5

For each day of the itinerary after Day 2, if there is a delay, all guests will be briefed by the Silversea Expedition staff on the flight status. Often times we are waiting for a weather window to depart and could be required to leave with very little notice. All guests and staff will be on stand-by until approximately 14:00 HRS (2:00 PM).

During the stand-by period, you must be at the airport, or at another location designated by the Silversea Expedition staff to be ready to go if and when a suitably long weather window becomes available. If by 14:00 HRS (2:00 PM) the flight remains delayed, you will be returned back to your respective hotels or you may choose to join additional excursions for the afternoon compliments of Silversea. Silversea will provide complimentary guided tours to sites of historic, cultural or wildlife interests. Silversea will provide additional night(s) hotel accommodation and meals. Silversea reserves the right to make exceptions to the timing guidelines outlined in this section.

## 2.2 Priority of Flight Departure

In some cases, there are instances where more than one operator is waiting for a weather window to fly passengers to King George Island using the same charter planes. In these cases, the priority is given to the passengers who were first delayed. The charter flight operator is contractually bound to respect the priority in which delays occurred.

## 2.3 Last Itinerary Day for Flight Attempts

In the event that the charter flight is unable to fly on the final itinerary attempt day for any reason by 14:00 HRS (2:00 PM) on Day 5:

Silversea will officially interrupt the voyage and provide a full refund for the full cruise fare. In order for cruise only passengers with independent air, hotel and other travel services to obtain reimbursement for their airfare and potentially other costs to change flights, Silversea will provide trip interruption letters for all clients to submit to their travel insurance providers under the trip delay/interruption and cancellation clause (provided passengers have included airfare to be covered in their travel protection plan). Any additional hotel nights and meals will be the responsibility of the guests. Silversea reserves the right to make exceptions to the timing guidelines outlined in this section.

## 2.4 Returning Passengers

Passengers on board the ship during these delays will remain on board at no additional cost until the time in which the private Antarctica flight is able to arrange transport. Silversea advises all clients with independent air, hotel and other travel services to book changeable airlines tickets along with cancellation and interruption insurance to assist with additional airline change fees. We advise all passengers with independent air, hotel and other travel

services to have flexible travel arrangements upon disembarkation of the voyage if delays arise. For guests with independent air, hotel and other travel services, Silversea will not be held responsible for any change/cancellation fees due to weather related delays or any other delays arising from force majeure; no refund will be issued for any reason whatsoever. At the discretion of Silversea and/or the ship's Master, reserve the right to sail the Drake passage to a port of call for any reason. FOR CANCELLATION DUE TO ALL OTHER EVENTS OF FORCE MAJEURE, THE STANDARD NON-CONTINGENCY PLAN TERMS AND CONDITIONS OF SILVERSEA SHALL APPLY.

## **WILD EXPEDITIONS - DOOR-TO-DOOR ALL-INCLUSIVE**

Fares represent the all-inclusive package price, are shown in USD/CAD, per guest, based on double-occupancy. Fares are capacity controlled and subject to change at any time without notice. Included in the Package are pre/post-cruise hotel (depending on voyage), all necessary transfers and luggage handling, all shore excursions and guided zodiac tours. Choice of Hotel determined at Silversea's sole discretion. Guests opting to make their own PRE hotel arrangements will receive savings of USD 200 / CAD 250 on the Package fare. Guests opting to make their own POST hotel arrangements will receive savings of USD 200 / CAD 250 on the Package fare. In the event the one-night's pre-cruise hotel and/or a post day-use hotel stay are no longer available guests will receive the same mentioned hotel savings. Reduced Air Fares in Business Class available is from select US or Canada gateways. Economy class will be substituted when business class is not available. Also, in the event economy class air is not available (determined at Silversea's sole discretion) or in case clients prefer to book only the cruise ticket, a non-use Air credit in the amount of up to \$1,500 per person can be applied to the booking. Airfares are capacity controlled, subject to availability and may be modified or discontinued at any time without notice. Airline and routing are at the sole discretion of Silversea. Hotels are subject to change. Full passport information is required at time of booking and name changes are not permitted. No credit of any kind will be given for unused components of the Package. To facilitate travel to certain remote embarkation/debarkation ports it may become mandatory for Passengers sailing on Expedition Fleet vessels to purchase a Silversea air charter package ("Air Charter Package(s)"). If an Air Charter Package is required, the charter flight will be in economy class and will include the transfers from the airport to ship and ship to the airport; in certain instances, those packages may include hotel accommodation as well. Silversea will make the final determination of the necessity of a charter flight 120 days prior to the voyage departure date. Silversea reserves the right to correct any errors or omissions. In case of succeeding voyages made by the same customer (combo or multiple bookings) the non-use credit can be only applied once. Cancel/re-books do not qualify. Other restrictions apply. Visit [Silversea.com](http://Silversea.com) for complete terms and conditions.