



SETTING SAIL GUIDE



SILVERSEA'S CRUISE INFORMATION GUIDE



## WELCOME TO SILVERSEA

Welcome to the world of Silversea. And thank you for choosing to sail with us. Frequently, our guests have questions they would like to ask about their upcoming Silversea voyage, about various policies and guidelines, or what to expect on board and ashore. With this booklet, we have tried to anticipate questions you may have.

Inside you will find essential information regarding preparation and packing for your voyage, descriptions of the amenities and facilities on board our beautiful ships and preparation for your trip back home. This guide is a general summary of helpful information. For full terms and conditions, please refer to [Silversea.com](http://Silversea.com) or the Passage Contract that is attached to your cruise ticket.

Whether this is your first cruise or tenth, it is our goal to provide you with an exceptional travel experience. If we have not covered a subject that is important to you – or if you have a special request – please contact your travel professional or seek assistance from our Reservations Department.

We look forward to welcoming you on board.

Bon voyage!

# PRIOR TO YOUR VOYAGE

## AIR INFORMATION

Please review your air schedule and ticketed names upon receipt to ensure all information is correct. We also recommend that you contact the air carrier 72 hours prior to your flight to review flight times. Changes to your flights/itinerary may not be possible after travel has begun without incurring change and/or service fees, or being required to purchase new air tickets at your expense. To secure your seat assignment, we recommend that you contact your travel professional and/or the airline directly. All fees charged by the air carrier for advance seats are your responsibility. We regret that Silversea is unable to guarantee reserved airline seats for our guests. If you have any dietary restrictions or require a special meal, please be sure to advise the airline at least 48 hours prior to your scheduled flight departure.

You should allow a minimum of four hours between the ship's arrival/departure time and your flights arrival/departure time. (There are exceptions, please contact Silversea Reservations for details.) This will allow for unexpected delays, including but not limited to, disembarkation formalities, transfer time to/from the airport, two to three hours for flight check-in, customs/immigration formalities, unanticipated scheduled air or charter flight delays, and baggage claim/transfer.

Guests requiring wheelchair assistance should notify Silversea in advance to ensure appropriate transportation and/or accommodation arrangements are made.

If you find that your flight will be delayed beyond your ship's departure time, please contact Silversea's Fort Lauderdale, Florida office immediately at 800-722-9955 or 954-522-2299. If our office is closed, please contact our after hours service at 866-746-8872 or 954-761-9595.

You may dial the ship directly by using a credit card and calling U.S. 888-722-3562 or outside the U.S. at 732-335-3263. To dial the ship directly without using a credit card, you will need to first dial your local Dialing code (i.e. 1, 011, 99) plus the telephone or fax number shown below:

SILVER CLOUD – Reception Voice: 954-672-7211  
Reception Fax: 954-672-7221

SILVER WIND – Reception Voice: 954-672-7212  
Reception Fax: 954-672-7222

SILVER SHADOW – Reception Voice: 954-672-7213  
Reception Fax: 954-672-7223

SILVER WHISPER – Reception Voice: 954-672-7214  
Reception Fax: 954-672-7234

SILVER SPIRIT – Reception Voice: 954-672-2186  
Reception Fax: 954-672-2187

Example (calling *Silver Cloud* from U.S.): 1 954-672-7211

## CUSTOMS

Prior to departing, please consider registering your valuables (e.g. jewellery, cameras, electronic equipment, etc.) with U.S. Customs. Although this is not a requirement, it will help to prevent delays in clearing Customs upon your return to the U.S. For further information, please consult your travel professional or visit the U.S. Customs Services' website at [www.cbp.gov](http://www.cbp.gov) and click on "Travel". If you are not a U.S. resident, contact your local Customs office.

## EMBARKATION

Embarkation times are included in your final cruise documents.

Cruise ships departing from U.S. ports will be required by the U.S. Customs and Border protection to provide the full passenger and crew manifest to the U.S. government 60 minutes prior to departure. All guests must be on board at least 90 minutes prior to the ship's departure to meet this government requirement. Guests arriving after the manifest has been submitted to the U.S. Customs and Border Protection will be denied boarding. For non-U.S. ports, guests are required to be on board at least two hours before the ship's scheduled departure time. Once you arrive at the terminal, you will be asked to show your Silversea voyage documents and your passport. We strongly recommend that you keep all necessary documents handy in your carry-on bag.

## MEDICAL INFORMATION

### INOCULATIONS

Generally, inoculations are not required in most areas where Silversea travels. However, any requirements that may apply are subject to change and we recommend that you verify current guidelines with your travel professional prior to departure. Please note that when travelling to countries that do require inoculations, written verification will be necessary. Before taking any trip overseas, it is wise to check with your doctor, particularly if you are under a doctor's care.

### PREGNANCY

At the time of booking, expectant mothers are required to provide a medical certificate establishing their fitness for travel at the time they are due to travel. Silversea is unable to accommodate women who have entered their twenty-fourth (24th) week of pregnancy and will not be responsible or liable for any complication related to pregnancy during the entire duration of their Silversea vacation/holiday or thereafter. Additionally, airlines may have restrictions that may differ from Silversea's. Please contact your travel professional or airline.

## PRESCRIPTION MEDICATION

For your convenience and well-being, it is important that you bring a sufficient supply of any prescription medicine you may need. Prescriptions cannot be refilled on board, and usually cannot be refilled overseas. To prevent delays in clearing Customs, it is also a good idea to travel with a doctor's letter explaining that your prescription medication is required for your continued health. It is also recommended that the medicine remain in its original container with the original pharmacy label intact.

## SPECIAL MEDICAL CONDITIONS

At Silversea, your health and safety are our first priority. If you have any existing medical conditions that may require our attention, or should you require oxygen for medical reasons while on board, we ask that you please send written notification prior to your voyage to Silversea Special Services, 110 East Broward Boulevard, Fort Lauderdale, FL 33301 or by fax to 954-759-5049. Please note that an oxygen concentrator is the only form of oxygen equipment that Silversea ships can accommodate. Guests wishing to bring their own portable oxygen tanks must obtain prior written authorisation from Silversea, as restrictions may apply. Guests who rely upon wheelchairs must bring their own collapsible wheelchair.

**Please note that not all shore excursions are suitable for guests with impaired mobility.**

## OPTIONAL HOTEL AND TRANSFER

Silversea offers optional pre and post hotel and transfer arrangements. Please contact Silversea or your travel professional for availability and details.

Cruise-only guests who purchase optional transfers with Silversea must provide their flight schedule at least 21 days in advance to ensure proper arrangements of transfers.

## PACKING

### CLOTHING ABOARD THE SHIP

Shipboard attire ranges from casual to formal. Casual wear is appropriate for daytime aboard ship or ashore and consists of standard sports outfits as worn at five-star resorts. Shoes should be flat or low heeled for deck activities. Evening attire falls into three categories: casual, informal and formal. On casual evenings, pants, blouses, skirts and casual dresses for ladies; open-neck shirts and slacks for gentlemen are appropriate. On informal evenings, ladies usually wear dresses or pantsuits; gentlemen wear jackets (tie optional). Appropriate formal evening wear for ladies is an evening gown or cocktail dress; gentlemen wear tuxedos, dinner jackets or dark suits. Tie is required.

On formal nights, guests may dine in La Terrazza and choose to dress informal; dresses or pantsuits for ladies, jackets for gentlemen (tie optional). This option also applies to Seishin and Stars on board Silver Spirit. Dining at The Grill is optional casual all nights. Following dinner, all guests are free to take advantage of any or all public spaces, however, jacket is required.

Sailings of 9 days or less typically feature 1 formal night, while longer voyages usually have 2-3 formal nights. Details will be provided in your final cruise documents, but the chart below provides a basic guideline to assist in packing the proper attire.

**Please note: On 7 day sailings in the Baltic, Mediterranean and Alaska, formal night is always optional; guests may choose to dress informal, a jacket is required for gentlemen.**

### EVENING DRESS CODE\*

VOYAGE LENGTH	FORMAL NIGHTS	INFORMAL NIGHTS	CASUAL NIGHTS
4 DAYS	1	2	1
5 DAYS	1	3	1
6 DAYS	1	3	2
7 DAYS	1	3	3
8 DAYS	1	4	3
9 DAYS	1	5	3
10 DAYS	2	5	3
11 DAYS	2	6	3
12 DAYS	2	6	4
13 DAYS	2	7	4
14 DAYS	3	7	4
15 DAYS	3	8	4
16 DAYS	3	8	5
17 DAYS	3	9	5
18 DAYS	3	10	5
19 DAYS	3	10	6
20 DAYS	3	11	6

\*This information is for your guidance only and is subject to change.

### CLOTHING ASHORE

Since there is so much to see and do while exploring the sights, you will find that the most important packing essential is a pair of comfortable, sturdy shoes. This is particularly important for shoreside explorations where often the ground is uneven and where extensive walking or climbing may be required.

Casual attire is appropriate at all times when ashore. Clothing that can be layered to accommodate different temperatures is most versatile and comfortable. Appropriate dress should be worn on shore excursions whilst visiting a mosque, cathedral or monastery. Guests wearing shorts or skirts above the knee or women with bare shoulders may not be permitted to enter. Please check with the Shore Concierge Desk aboard the ship for dress requirements before departing on tour.

## LUGGAGE ALLOWANCE

Luggage allowance guidelines/fees vary by airline, airport and/or class of service ticketed. Airlines are strictly enforcing these policies and you may be required to pay additional fees at check-in should the weight and size of your luggage be outside the airline's set policy and/or the number of pieces exceed the free luggage allowance. Many airlines limit each piece of luggage to 23kg (50lbs) or less. Since the airlines change their policies frequently, we strongly recommend that you or your travel professional contact the air carrier(s) directly for the most up-to-date baggage allowance policies and weight/size restrictions. These policies are updated regularly on most airline websites. Please note that each guest is fully responsible for any luggage fees imposed by the airlines upon check-in. Silversea is not liable for any fees associated with checked or carry-on luggage, or any items confiscated at the security checkpoint.

Silver Shore Transfers, Land Adventures and charter flights may have additional baggage limitations. Your final travel documents include the details of the luggage limitations, if applicable.

All luggage must be securely packed and tagged with the pre-printed luggage tags supplied as part of your documentation package. In accordance with airport security restrictions for carry-on baggage, we recommend that you hand carry travel documents (passports, visas, inoculation verification, cruise and air tickets), medications and valuables. Liquid, fragile, perishable and other articles not suitably packed are transported at your own risk.

While every effort will be made to deliver luggage to your suite in a timely manner upon embarkation, delivery may be delayed due to strict Customs formalities, which are beyond the ship's control.

## OTHER ITEMS TO PACK

The Boutique on board is stocked with some toiletries as well as film. However, we do suggest that you pack a supply of essential items, since toiletries are often very expensive overseas and sometimes unavailable. Also be sure to pack an ample supply of film/memory cards and batteries for your camera, chargers and cables for all electronic devices you bring, over-the-counter medications and prescription drugs.

## SUITE AMENITIES

Pack a little lighter knowing Silversea provides their guests with an abundance of thoughtful items. All suites include a compact refrigerator and bar setup stocked with your preferred selection of complimentary beverages, luxury European or hypoallergenic bath amenities, a choice of nine pillow types, plush robes and slippers, personalised stationery, an umbrella, flat-screen TVs with complimentary movies, and an alarm clock with iPod® docking station.

A news summary is delivered daily, and Wi-Fi Internet access

is available in your suite and throughout the ship (fees apply). Royal, Grand and Owner's suites also have a coffee maker.

## SILVER SHORE

Silversea offers an optional baggage handling programme that conveniently begins and ends at your front door, enabling you to travel with ease.

For your convenience, we offer round-trip and one-way service options, with pricing based on the weight and number of pieces to be shipped. For most international embark ports, we require the luggage be picked up 10-14 business days prior to your sail date. Each piece of luggage is insured up to a maximum of USD\$2,000.

For additional details and fares, kindly contact Silversea or your travel professional.

## SPECIAL DIETARY REQUIREMENTS

Silversea will make every attempt to accommodate guests with special dietary requirements. If you have any special needs, please note them on the Guest Information Form or have your travel agent fax Silversea Special Services (954-759-5049) at least 90 days prior to sailing.

## SPECIAL OCCASIONS

If you are celebrating a birthday, anniversary, honeymoon or other special occasion during your voyage, we will be happy to celebrate the event with you. Please indicate your special occasion on your Guest Information Form or have your travel professional advise us of such occasions at least four weeks prior to departure.

## TRAVEL DOCUMENTS

To ensure that your journey runs smoothly, please remember to bring along all required travel documents. These include air and cruise tickets, passport, visa and, if required, medical card inoculation verification. Please be aware that security measures imposed by overseas governments may change from time to time. It is your responsibility to secure all relevant documentation for your trip. If any guest fails to obtain and to have such documents readily available, that guest may be denied boarding and accommodation, or the guest may be disembarked during the voyage.

Note: Some countries you visit may require that your passport be valid for six months following your return date.

For your personal safety, we require all guests to provide us with the above mentioned documentation in order to board our vessels. Should you have any questions regarding travel documents, please consult your travel professional for advice.

# ABOARD SHIP

## COMMUNICATIONS AT SEA

Communication via satellite is a significantly different experience compared to high-speed connections on shore. The signal travels in a similar manner to radio waves but at much greater distances. That is why onboard Internet access can be inconsistent and cannot be guaranteed at all times. Satellite communications can be affected by weather and the ship's location. As such, there may be temporary outages of any satellite-provided service, including Internet, mobile phones, in-suite phones, television broadcast channels and world news summaries.

Considering the limitations of satellite bandwidth, Internet access is best used for email communication and web browsing. Certain websites and services may be restricted due to limited bandwidth. Certain online activities require high-bandwidth and will be more frustrating than enjoyable. These online activities should be avoided while on board:

- Streaming video – YouTube, Vimeo etc.
- Downloading music, video, books etc.
- Skype (VOIP in general), video messengers like MSN and Yahoo
- Remote computer access – GoToMeeting, GoToMyPC, Remote Desktop etc.

For iPad®, Nook® and Kindle® users, please note that onboard systems do not support the 3G and 4G technology; the only option for accessing the Internet on these devices is via WiFi.

You may notice that iPads are slightly more sensitive to the satellite signal fluctuations; laptops may have no trouble connecting to the WiFi on board, while an iPad® in the same spot drops and reconnects.

## COMMUNICATION SERVICES

### BUSINESS SERVICES

Telefax reception is complimentary; ship-to-shore phone calls and fax transmissions are available at an additional charge. A black and white laser printer is available for printing in the Internet Café at no additional charge.

### EMAIL / INTERNET ACCESS

On board Internet services are available with a range of pricing plans. Guests may use their own laptop with wireless card to conveniently access the Internet and personal email in the privacy of their own suite, and at wireless Internet (WiFi) locations throughout the ship. Computers and Internet access are also available onboard via the Internet Café, for

a nominal fee. Email and Internet access is available after 2:00pm on embarkation day, continues to operate 24 hours a day throughout the voyage, and is closed at 11:00pm on the final night of the cruise. Charges apply, with package rates available, and are subject to change. Internet support is available daily during posted hours.

### MOBILE PHONE AND DATA SERVICES

On board, guests may send and receive phone calls, text messages and other select data services on their own smart phone or device. Guests will be billed by their home mobile phone provider, calls, messages and data will appear as roaming charges on their bill. Before leaving home, guests should contact their provider to confirm a roaming agreement with them has been established and the applicable rates.

Each ship is also equipped with an in-suite telephone system that allows guests to make direct-dial phone calls from their suite whilst at sea. Calls will be billed to the guest's onboard account. Please consult the ship's Reception Desk for the current rate, which (at time of printing) is USD\$9.50 per minute.

The ship's Internet service is a very reasonably priced alternative to phoning. Should someone wish to reach a guest whilst they are at sea, please refer to the Leave Behind Information provided in the final cruise documents.

## DINING

Silversea features a variety of onboard dining options including The Restaurant, Le Champagne, La Terrazza, Pool Bar & Grill (The Grill in the evening), Seishin Restaurant (*Silver Spirit*) and Stars Supper Club (*Silver Spirit*), plus 24-hour in-suite dining.

### THE RESTAURANT

The Restaurant serves breakfast, lunch and dinner. Our open-seating policy allows you to dine when and with whom you wish. The menu features sumptuous classical cuisine with an international flair including signature dishes by the Grands Chefs Relais & Châteaux. Low calorie, low carb, vegetarian and vegan options are also available.

### LE CHAMPAGNE – WINE RESTAURANT BY RELAIS & CHÂTEAUX

Le Champagne offers an extraordinary experience where fine wines are complemented by a set tasting menu of regionally inspired dishes. A per guest fee will be charged to your shipboard account. *Dinner reservations are required and may be made once on board. Per guest reservation fee applies.*

## LA TERRAZZA

A Slow Food\* inspired restaurant at sea, La Terrazza is dedicated to proper land stewardship while preserving cultural food traditions. Enjoy authentic Italian dishes that reflect the core tenets of Slow Food, with fresh, locally grown, and sustainable specialties like buffalo mozzarella from Naples, organic olive oil from Umbria, air-dried Prosciutto from Parma, and 24-month aged Parmigiano Reggiano from Emilia-Romagna. *Open-seating dining for buffet breakfast and lunch. Reservations required for dinner.*

## POOL BAR & GRILL

Casual and convenient. Poolside menu options feature healthy CruiseLite selections at breakfast, with light fare for lunch including grilled meats and fresh-from-the-oven pizza. At the Pool Bar, cocktails are served.

## THE GRILL

Come evening the Pool Bar & Grill is transformed into The Grill featuring "hot rock" dining under the stars. This fun, interactive cooking concept allows guests to grill their own seafood and prime meats directly at their table on a heated volcanic rock plate. *Dinner reservations recommended and may be made once on board.*

## SEISHIN (*Silver Spirit*)

Taking its name from the Japanese word for "spirit", this intimate restaurant specialises in Asian fusion with either a sampler or with a nine-course dégustation. Enjoy hors d'oeuvres of sushi and caviar from the Chef's table, where he sculpts sushi and sashimi, displaying his culinary artistry. Seishin is open for lunch on sea days, sushi menu only. *Dinner reservations are required and may be made once on board. Per guest dinner reservation fee applies.*

## STARS SUPPER CLUB (*Silver Spirit*)

Remember big band music and dancing cheek to cheek, lamp-lit tables and beaded gowns sweeping the floor? Welcome to the romance and glamour of decades past. Arrive early for cocktails. Dine on regional and seasonal offerings, served tapas-style. Swing and sway to live music or to the velvety sounds of a cabaret singer. *Reservations are required and may be made once on board.*

## IN-SUITE DINING

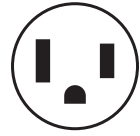
You may order from our Room Service menu 24 hours a day. Selections from The Restaurant menu can be served course-by-course in your suite during regular dining hours.

## CONNOISSEUR'S LIST

In addition to our complimentary selections, Silversea is pleased to offer, for purchase, a selection of special vintage wines and some of the world's finest cognacs and cigars.

## ELECTRICAL APPLIANCES

For your convenience, 110-volt (U.S. current) and 220-volt (European current) outlets are provided in your suite, accommodating small appliances without the use of adapters or electric converters. A hair dryer is provided in each suite. Irons are available in the launderette for your convenience. It is recommended that you pack an international adaptor.



## ENTERTAINMENT AND ENRICHMENT

Luminaries from the world of food and wine, famous artists and celebrities, world affairs experts, renowned authors and destination specialists awaken the senses to a fuller cultural appreciation. A spacious Show Lounge presents acclaimed performers, standing ovations and rave reviews.

## MONEY MATTERS

### CARRYING MONEY

Silversea does not limit the amount of money you may carry during your voyage. For safety reasons, Silversea recommends that guests take precautions and not carry excessive amounts of cash. Many purchases can be conveniently made using credit cards or traveller's cheques and do not require cash transactions. Silversea is not responsible for any loss of money.

If you bring more than USD\$10,000 into or out of the United States (e.g. in the form of U.S. or foreign currency/coinage, traveller's cheques in any form, money orders, etc.), you must report it to the U.S. Customs Service. For additional information and forms, see the U.S. Customs' website at: [www.cbp.gov](http://www.cbp.gov) and click on "Travel". If you are not a U.S. citizen, please contact your local customs office.

### CURRENCY EXCHANGE

It is a good idea to exchange some of your funds at a bank before leaving home. Most international airports also exchange funds, though they often charge higher exchange fees. In certain ports of call there will be a local bank representative on board to exchange funds into the currency of the host country.

### MAKING PURCHASES ABROAD

If you plan to make any major purchases abroad, we recommend that you use your charge card ashore wherever it is accepted. This will often ensure receiving a better exchange rate than what is offered locally.

## SHIPBOARD ACCOUNT

Upon embarkation, guests will be asked to register their VISA®, Master Card® or American Express® credit card number and expiration date, which must be valid through the final day of their voyage. All charges for services provided and products purchased onboard must be settled in cash in U.S. dollars, by travellers cheques in U.S. dollars, or above listed credit card at the end of each voyage segment and before final disembarkation from the ship. Although all shipboard charges are in U.S. dollars, Silversea processes shipboard credit card transactions through the United Kingdom. Please be aware that some credit card companies charge a foreign transaction fee. Silversea encourages guests to contact their credit card issuer in advance of their cruise to enquire about possible foreign transaction fees.

## TRAVELLERS CHEQUES

Travellers cheques in U.S. dollars may be cashed at the Reception Desk 24 hours a day. Also, your travellers cheques may be used to pay your shipboard account.

## ONBOARD SERVICES AND FACILITIES

### BOUTIQUE / SHOPPING

The Boutique offers a selection of designer fashions, perfumes and Silversea logo items. Toiletries and convenience items are also available for purchase. We welcome you to come in and browse.

Shops are closed whilst in port and on occasion due to local government regulations. You will find Boutique hours indicated daily in the Silversea Chronicles.

### CRUISE CONSULTANT

Located in the lobby area, our Cruise Consultant is available to assist you with future itineraries. Book your next cruise during your stay and enjoy additional savings on selected voyages. Also, here you can learn about the exclusive privileges and benefits of our Venetian Society, a membership programme for guests that have previously sailed with Silversea.

### DVDS

Each suite is equipped with a DVD player, and the Library houses a film collection on DVD. In-suite television programming is also available 24 hours a day, seven days, and offers movie channels and news channels such as CNN, BBC World, Fox News and ESPN. *Silver Spirit* features movies on-demand in place of a DVD player.

## GUEST RELATIONS SERVICES

Each ship offers the services of a Guest Relations Manager who can assist you with any number of personal needs, reservations, information or other special requests.

## LAUNDRY/VALET SERVICES

Complete valet services, including laundry, pressing and dry cleaning, are available and may be arranged through your Butler. Customary charges will apply. A complimentary self-service launderette offers washing machines, dryers, irons and laundry supplies.

## MAIL

Prior to your departure date, we will provide you with a list of port addresses where mail can be delivered to you throughout the voyage. Postage and mailing services are available on board.

## MEDICAL SERVICES

Each of our ships is equipped with a Medical Centre. A doctor and nurse are on 24-hour call when at sea. When docked, supplementary emergency care may also be obtained through local medical facilities. Guests may be charged for medical services and for medications used for their medical treatment. The Medical Centre is not intended or designed to provide ongoing treatment for pre-existing conditions or for extended critical care, and Silversea is not responsible for the diagnosis, treatment or services furnished by shipboard medical personnel. Guests requiring oxygen for medical reasons are welcome to bring an oxygen concentrator onboard. Guests wishing to bring their own portable oxygen tanks must obtain prior written authorisation from Silversea, as restrictions may apply. (For additional details, see the Passage Contract.)

## NEWSPAPERS

With our compliments, you will receive a satellite world news summary delivered daily to your suite. Publications are available within hours of original printings. Royal, Grand and Owner's suite guests will receive one periodical daily with our compliments.

## RELIGIOUS SERVICES

Non-denominational religious services are held aboard ship on Sundays. During holidays, Catholic and/or Jewish clergy will be on board whenever possible.

## SHOE SHINE

Complimentary shoe shine is available to all guests upon request.



## POLICIES

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### ITINERARY VARIATIONS

It is our goal to follow our ship's schedule and itinerary as planned. However, conditions beyond the control of Silversea, such as weather, may occasionally make it necessary to alter an itinerary. Guests will be notified of any required deviation as soon as possible.

### MINORS AND CHILDCARE

Minors under the age of 18 must be accompanied, in the same or connecting suite, by a parent or other responsible adult over the age of 21 for the duration of the voyage and on all shore excursions and land programmes. If the adult accompanying the minor is not their parent, a parental consent guardianship form must be signed by a parent or legal guardian and received by Silversea prior to sailing. Silversea cannot accommodate infants under six months of age and reserves the right to limit the number of children under three years of age. Although Silversea accepts guests over the age of six months, there are no special programmes for children on board, and Silversea does not provide for the care, entertainment and supervision of children.

Children under the age of 8 years old are only permitted to participate in suitable Silver Shore Excursions/shuttle service if the vehicles are equipped with the correct safety harness and seating equipment. Child harnesses and secure seating cannot be guaranteed. Silversea reserves the right to refuse children under the age of 8 years old on any tour on the basis of safety. Guests may use their own approved safety seat, booster seat or harness provided they are compatible with the local touring vehicle and can properly secure the child.

Guests must be 21 years of age or older to purchase or consume alcohol. Silversea reserves the right to refuse to serve anyone who in its sole judgment may be under the influence of alcohol, or for any reason necessary in its judgment to preserve the health and safety of guests and employees.

### PETS

We are unable to accommodate pets of any kind on any Silversea voyage.

### SAFETY PRECAUTIONS AND PROCEDURES

It is mandatory that all guests participate in a safety drill, which is normally scheduled to take place prior to departure from the port of embarkation. Please note that emergency information is posted in your suite.

### SMOKING

At Silversea, the comfort, enjoyment and safety of all guests is paramount. Most areas on board are non-smoking, and, as a safety precaution, smoking is not permitted in guest suites

or guest suite verandas. However, cigarette, cigar and pipe smoking is permitted in the Connoisseur's Corner and in specifically designated outside areas. These areas include designated tables outside of the Panorama Lounge and the Pool Bar, as well as on open Decks 9 and 10 aboard *Silver Spirit*, *Silver Whisper* and *Silver Shadow* – and open Deck 9 aboard *Silver Cloud* and *Silver Wind*. Tables and seating have been made available outside La Terrazza for cigarette smoking exclusively. Silversea kindly requests that all guests observe the non-smoking areas.

### VISITORS ON BOARD

Please have your travel professional contact Silversea Special Services if you would like to make arrangements for a Bon Voyage Party and/or to have visitors board the vessel at the port of embarkation. Requests should be made in writing no later than 14 days prior to departure. For security reasons, visitors on embarkation day must be pre-registered with Silversea. For visitors during the voyage other than embarkation day, arrangements may be made on board. Silversea may limit the number of visitors permitted on board.

## PUBLIC ROOMS

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### THE BAR

Warm and inviting, The Bar offers nightly entertainment including live piano music and dancing.

### THE CASINO

Roulette, Blackjack and slot machines are available in The Casino for guests 18 years of age and older. Cash advances on your credit card may be arranged in The Casino. The Casino may be closed on occasion due to local government regulations. Hours will be posted onboard in the daily Silversea Chronicles.

### THE CASINO BAR (*Silver Shadow / Silver Whisper / Silver Spirit*)

This cosy bar, accessible from The Casino, sports comfortable chairs and Italian sofas, with leather stools circling the handsome wood bar. Day or night it welcomes you to relax with friends over light conversation or after browsing the nearby boutiques.

### THE CONNOISSEUR'S CORNER

The Connoisseur's Corner offers for purchase exceptional cognacs along with an extensive selection of premium cigars.

### INTERNET CAFÉ

Computer terminals facilitate access to email, web surfing and other applications as an alternative to personal Wi-Fi devices. (Fees apply)

Head phones, digital media readers, basic MS Office access and convenient black and white laser printing are available at no additional charge.

#### THE LIBRARY

The Library contains reference materials, novels, and DVDs that you may view in your suite at no charge.

#### OBSERVATION LOUNGE (*Silver Wind / Silver Shadow / Silver Whisper / Silver Spirit*)

Our special observatory high atop the ship, offers panoramic views. There you will find comfortable seats to enjoy a beverage and watch the sun and moon dance across the horizon.

#### PANORAMA LOUNGE

The Panorama Lounge is specially designed to give guests an uninterrupted view of the world from the comfort of the ship's interior. This is an ideal place to unwind, enjoy afternoon tea, listen to our pianist and watch the setting sun through floor-to-ceiling windows.

#### POOL

At the outdoor heated swimming pool and whirlpools, guests will find chaise loungers and a supply of towels. Please note that there is no lifeguard on duty, and guests' use of the pool is at their own risk.

### SHORE EXCURSIONS

Silversea takes great pride in our unique Silver Shore Excursions. Our tours allow our guests the opportunity to experience the highlights of each destination. You will generally find that participating in our excursions is the best and most time-effective way to see the sights. You also have the assurance that Silversea contracts with only reputable and vetted tour organisations. Details on optional shore excursions can be found online at [Silversea.com](http://Silversea.com) or in the Silver Shore Journal. To avoid disappointment, we highly recommend that you book your Shore Excursions online. Excursions are available to book approximately 120 days prior to sailing. Visit [Silversea.com](http://Silversea.com) and click on "My Voyage" for details. Tours may also be purchased on board the ship at the Shore Concierge Desk. Some tours have limited participation and may sell out prior to sailing; however, all tours must meet a minimum to operate.

Some of our shore excursions require extensive walking, climbing or other potentially strenuous activity, particularly when exploring ancient ruins. Precautions are noted online and in your Silver Shore Journal. If you have any concerns regarding a particular tour, please speak to the Shore Concierge staff who will be happy to assist you.

If you choose to see the sights ashore on your own and need assistance or have any special requests, please speak to the staff at the Shore Concierge Desk. Our expert Shore Excursion professionals are available to assist with knowledgeable suggestions, personalised planning and hassle-free coordination of all private, independent touring including sightseeing, water sports, golf and more. In advance of your voyage, please contact Silversea at 800-968-9518 or email [shoreconcierge@silversea.com](mailto:shoreconcierge@silversea.com). A service charge of USD\$100 per port will apply. This non-refundable charge will be credited to the cost of your final arrangements. Once on board, kindly visit the Silver Shore Concierge desk.

#### SILVER SHORE COLLECTION

Exclusive and unique, limited admittance shore excursions. Offering in-depth explorations of local history and culture, the Silver Shore Collection is designed for the most discerning traveller. Gallery and museum openings, special flightseeing tours with private luncheons, cooking classes with local chefs and more.

### SILVERSEA'S ALL-INCLUSIVE FARES

With our convenient all-inclusive fares, you will find a world of luxuries available to you at no additional cost.

#### BEVERAGES

A selection of wines, spirits, and champagne is complimentary throughout the ship, and your in-suite refrigerator and bar set up will be replenished upon request with your preferences. (A selection of premium wines, champagnes and spirits is available at an additional charge.)

#### GRATUITIES

All hotel service gratuities are included in your cruise fare. Gratuities for services received shoreside or in the spa are at your own discretion.

## SPA AND FITNESS

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### FITNESS CENTRE

Open daily, you can tone up at the Fitness Centre with a workout, and then relax with a sauna. The Fitness Centre features a variety of modern equipment, as well as saunas and steam rooms. Aerobics, yoga, Pilates, and circuit training classes are offered. Special classes, private fitness instruction and personalised fitness sessions with the on board fitness instructor are also available at an additional charge.

### SPA AND SALON SERVICES

Spa, beauty salon and hair styling services are available on board and include manicures, pedicures, facials, massages and other spa treatments. Appointments for these services may be made on board the ship. To reserve the dates and times you prefer, we suggest you book your appointments early in your voyage. Customary charges will apply. You

may also book Spa services online, 60 days prior to sailing. Visit [Silversea.com](http://Silversea.com) and click on "My Voyage" for details.

### WELLNESS PROGRAMME

Whether the goal is better health or weight control, Silversea's Wellness Programme offers a roster of fitness activities and seminars, and daily Cruiselite menu selections. Choose from dishes that are lower in fat, calories, sodium and cholesterol, as well as vegetarian, vegan and low-carb options.

## VALUABLES

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Your suite is equipped with a personal safe, located inside your walk-in wardrobe. Please take great care with your money, jewellery, cameras, binoculars, documents and any other articles that you retain in your personal control or keep in your suite, as Silversea is not responsible for damage to, or loss of, these items.

## BACK HOME AGAIN

### CUSTOMS AND DUTY-FREE PURCHASES

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On your return flight home, the airline will provide you with a Customs Declaration Form. If you plan to make numerous purchases abroad, it is recommended that you keep all sales receipts handy in your carry-on bag to help you complete this form. U.S. Customs will permit each traveller to return to the United States with no more than USD\$800 worth of merchandise purchased abroad without paying duty. You will be charged a 10% duty for the next USD\$1,000 worth of purchases, and on purchased items that total more than USD\$1,400, you will be assessed an additional rate based on the retail value from the country of origin. Limits on tobacco and liquor are as follows: 100 cigars or 200 cigarettes and one litre of wine, beer or liquor.

To prevent the inconvenience of trying to prove that foreign items purchased in the U.S., which you carried aboard, were not purchased overseas, you may want to pre-register them with the U.S. Customs Office prior to your departure. (Please see page 3 on Customs.)

For additional information on U.S. Customs' regulations please see the U.S. Customs' website at [www.cbp.gov](http://www.cbp.gov) and click on "Travel" or contact the U.S. Customs Office in your area. If you are not a U.S. resident, please contact your local Customs Office.



NAMES AND ADDRESSES
